

Final Report

Facilitating the development of the Australian berry industries

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Delivery partner:

Berries Australia

Project code: MT18020

Project:

Facilitating the development of the Australian berry industries (MT18020)

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Public summary

Project MT18020: Facilitating the development of the Australian Berry Industries was developed in response to a project brief from Hort Innovation to undertake an industry development project for the Australian berry industries. The objective of this project was to enhance the adoption of innovation and technology in the Australian berry industry through brokering research and development (R&D) information and facilitating capacity building.

The project focus was to communicate best practice to berry growers and improve their knowledge and skills to enable them to adopt R&D outcomes funded through the grower levy and the Australian government. A whole of berries approach aimed to improve efficiencies and allow for coordinated extension of the many cross-berry R&D projects as well as a platform for commodity specific project extension.

The project was delivered as a nationally coordinated, locally implemented industry development program. All berry growers in Australia now have access to a local Industry Development Officer (IDO), with specialist skills and knowledge to support the range of extension and communication needs of the different industries within berries. This is underpinned by an effective and modern communications program including the quarterly Australian Berry Journal, the Burst e-Newsletter and the Berries Australia website.

Whilst the COVID-19 pandemic had a huge influence on project delivery, particularly in terms of a restriction on in-person activities and the need for the IDOs to redirect focus to helping growers navigate the complex health requirements, supply chain issues and severe labour shortages, knowledge transfer has continued unabated via the Journal, e-Newsletter and email updates from IDOs to growers. The communication resources have been widely acknowledged as highly informative, timely and relevant across all berry categories. This is evidenced through the continual increase in distribution of the Journal and a consistent above average open rate of The Burst e-Newsletter.

Increased adoption of research and changes to on-farm decision making and practices has been observed to a degree, although we can expect that this level of change may be down in comparison to a three-year project that has NOT been affected by a pandemic.

The majority of on-farm practice change has occurred in the area of on-farm health and safety practices, and changes to labour acquisition and retention, with growers having to adjust to the restrictions limiting access to labour as a result of the pandemic. Increase in adoption on practice change has also been observed in the following areas, as evidenced through participation and feedback from knowledge transfer activities and accessing of online information:

- Increasing interest in protected cropping including transitions to tabletop and/or tunnel production
- Increased adoption of new varieties through Australian Breeding Program
- Improved on-farm biosecurity management inc. response to Varroa mite incursion and blueberry rust detection in WA.
- Increased interest in accessing information or learning more about export opportunities being developed as part of the Joint Berry Industry Export Trade Development project (MT20004)
- Improved understanding of chemical resistance issues through knowledge transfer activities and involvement of industry in SARP review process.

Whilst the project has contributed to the realisation of all objectives within the relevant Strategic Investment Plans, it most directly relates to:

- Strawberry SIP (2017-2021) Outcome 3: Greater skills, capacity and knowledge in the industry.
- Raspberry and Blackberry SIP (2017-2021) Outcome 4: By 2021, at least 90 percent of growers and other firms involved in raspberry and blackberry value chains will be directly engaged with and value national industry services.
- Blueberry SIP (2018-2022) Outcome 2: By 2022, there will be strong engagement and communication with blueberry growers and industry stakeholders.

The outputs and outcomes of the project are discussed in further detail within this report however the intermediate project outcomes (1 - 3 years) have been achieved as a result of delivery of the following outputs:

Communications material

- 14 editions of the Australian Berry Journal produced and distributed to 870 recipients
- 40 editions of The Burst E-Newsletter developed and distributed to over 1700 recipients, with an average 38.1% open rate
- Berries Australia website developed and fully functional, including 62 news articles uploaded for 93,553 users. The website recorded 117,870 sessions with an average of 1.84 pages per session.

Extension activities and resources

o 13 Fact Sheets, plus 16 other print resources including case studies, posters and guides

- o 58 Workshops and information sessions
- 11 Online Workshops
- \circ 26 Webinars
- o 21 In field activities (farm walks, field days and field trips)

BerryQuest International 2022 Program and Farm Tour:

- o 495 delegates
- 52 presentations (5 via live stream)
- 58 presenters
- 3 farms/businesses visited by 140 delegates

Introduction

Project MT18020 Facilitating the development of the Australian Berry Industries was developed in response to a project brief from Hort Innovation to undertake an industry development project for the Australian berry industries. The objective is to enhance the adoption of innovation and technology in the Australian berry industry through brokering research and development (R&D) information and facilitating capacity building.

This has been achieved through the delivery of key shared elements of the industry strategic plans which relate to:

- Improving production efficiency
- Increasing access to export markets
- Industry capacity building and engagement with industry services
- Increasing domestic consumption through improved quality and forecasting.

The three sectors of the Australian Berry industry (strawberries, rubus and blueberries) have traditionally operated independently of each other in terms of research, development and extension activities. However, it was acknowledged that as many growers grow more than one type of berry, that many biosecurity and chemical access issues are similar and that a number of joint berry R&D programs are funded or proposed for funding by Hort Innovation, the industry would logically benefit from a shared extension platform.

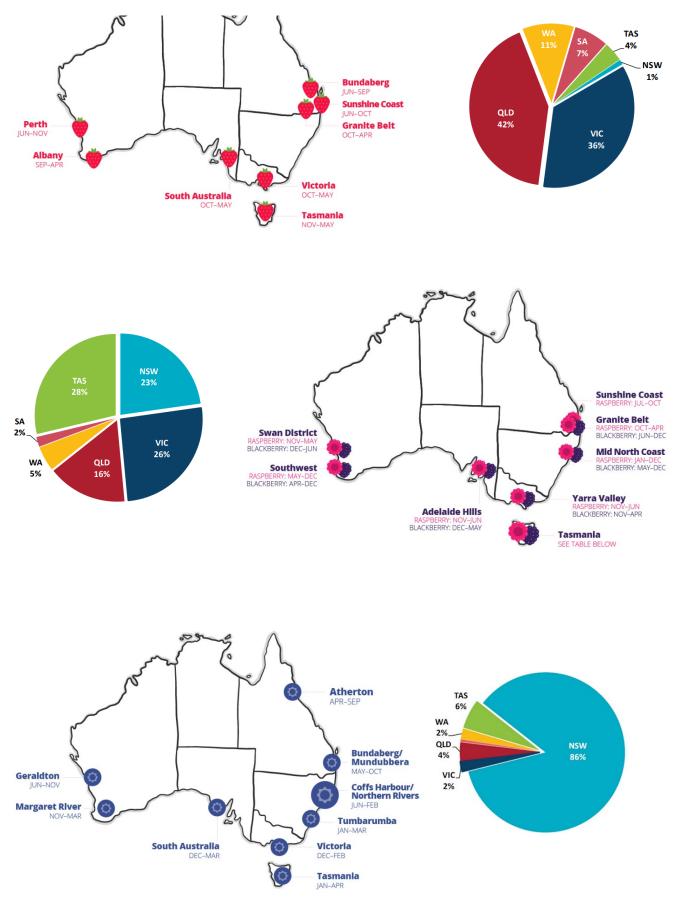
As this was the first time the berry category had been brought together as a whole, Berries Australia engaged RMCG to undertake a needs analysis at the project outset. The strength of engaging RMCG in this role was based on their experience in the delivery of *Facilitating the development of the Australian strawberry industry – national oversight and communications* (BS15002) and their objectivity in ensuring the appropriateness of the strategy design in the harmonisation of interests across the berry industry.

The project would also build on the strong relationships and trust already developed by the existing IDOs while providing a culture of continuous improvement and knowledge sharing within the project team to maximise the capacity to foster practice change and innovation.

By communicating best practice to berry growers, the project has improved the knowledge and skills of growers to enable them to adopt R&D outcomes funded through the grower levy and the Australian government. A whole of berries approach helped to improve efficiencies and allow for coordinated extension of the many cross-berry R&D projects as well as providing a platform for commodity specific project extension.

Whilst the project has contributed to the realisation of all of the objectives within the relevant Strategic Investment Plans, it most directly relates to:

- Strawberry SIP (2017-2021) Outcome 3: Greater skills, capacity and knowledge in the industry.
- Raspberry and Blackberry SIP (2017-2021) Outcome 4: By 2021, at least 90 per cent of growers and other firms involved in raspberry and blackberry value chains will be directly engaged with and value national industry services.
- Blueberry SIP (2018-2022) Outcome 2: By 2022, there will be strong engagement and communication with blueberry growers and industry stakeholders.



Methodology

Project Plan

RMCG were contracted to develop a detailed Project Plan which was delivered as a component of Milestone 102. RMCG managed the previous strawberry industry development project (BS15002) so had extensive experience and significant learnings which assisted with the compiling of the project plan for MT18020 in collaboration with the Berries Australia project team. This document includes:

- Program Logic and monitoring and evaluation (M&E) framework
- Risk management plan
- Stakeholder engagement and communication plan
- Project workplan

The Project Plan is attached as Appendix 1 – MT18020 Project Plan.

Program Logic

The program logic forms the high-level framework of the Project Plan, governing the subsequent MERI framework. It was developed in conjunction with the project team with consideration for the hierarchical connection between:

Vision: Development of the Australian berry industries

Long term outcomes (3-10 years): alignment to:

- Strawberry SIP (2017-2021) Outcome 3: Greater skills, capacity and knowledge in the industry
- Raspberry and Blackberry SIP (2017-2021) Outcome 4: By 2021, at least 90 percent of growers and other firms involved in raspberry and blackberry value chains will be directly engaged with and value national industry services
- Blueberry SIP (2018-2022) Outcome 2: By 2022, there will be strong engagement and communication with blueberry growers and industry stakeholders
- **Project outcomes** (1-3 years): within the sphere of influence and measurement of the project timeframe, these have been identified as:
 - i. Improved capacity and awareness of berry industry research innovation and technology
 - ii. Increased adoption of berry industry innovation and technology through changes to on-farm decision-making and practices
 - iii. Increased opportunities for information exchange, networking and learning between growers and other industry members
- Activities: that will be undertaken annually including grower visits, industry workshops, webinars, communication products, conferences and training
- **Foundational activities:** that will underpin and inform the implementation of annual activities including a Program Plan, Strategic Needs Analysis and Program Reference Group.

The logic for the project is outlined in Figure 4.

Relevant SIP long-term outcome(s)	 Strawberry SIP (2017-2021) Outcome 3: Greater skills, capacity and knowledge in the industry. Raspberry and Blackberry SIP (2017-2021) Outcome 4: By 2021, at least 90 per cent of growers and other firms involved in raspberry and blackberry value chains will be directly engaged with and value national industry services. Blueberry SIP (2018-2022) Outcome 2: By 2022, there will be strong engagement and communication with blueberry growers and industry stakeholders. Development of the Australian berry industries. 		
Intermediate outcomes	Improved capacity and awareness of berry industry research innovation and technology.	Increased adoption of berry industry innovation and technology through changes to on-farm decision-making and practices.	Increased opportunities for information exchange, networking and learning between growers and other industry members.
Outputs	Extension and communication material.	Knowledge transfer and events.	Industry coordination and engagement, project management and reporting.
Activities	 Quarterly Berry Journal Monthly e-newsletter Berries Website Berry Plant Protection Guides Fact sheets Case studies. 	 Industry workshops Webinars BerryQuest Program and farm walk tours Industry field days Communities of practice Grower visits. 	 Technical content for communication products Technical exchange between IDOs National chemical management review Annual IDO extension workshop IDO professional development.
Foundational outputs	Packaged R&D outputs and in stakeholders.	novation for growers, advisors a	nd other berry industry
Foundational activities	Strategic Program Plan Needs incl. M&E Assessme Plan. of R&D priorities.	Contact database of a sent growers and dindustry i	Program Management and Bovernance, ncluding PRG. Delivery partner / IDO appointment and contracting.

Figure 4: Program logic for MT18020 Facilitating the development of the Australian berry industry

Project M&E Scope

The information needs of key audiences were analysed to understand how results of M&E will be used. Key evaluation questions were developed and arranged by key themes.

Effectiveness

1. To what extent has the project achieved its expected outcomes?

Relevance

2. How relevant was the project to the needs of levy paying berry growers:

Process appropriateness

- 3. How well have levy paying berry growers been engaged with the project?
- 4. To what extent were engagement processes appropriate to the target audience/s of the project?

Efficiency

5. What efforts did the project make to improve efficiency?

Performance expectations, data collection and analysis

Indicators and measures were set to assess the performance of the project in achieving its intended outcomes. A project monitoring plan was implemented outlining the KPIs, methods for data collection and responsibility/timing guidelines.

Reporting and continuous improvement

Six monthly milestone reports and a final report highlight project performance and key findings throughout the course of the project with the key findings used to improve project structures and mechanisms. Specific processes and industry liaison activities as outlined in the table below acted as a means for achieving continuous improvement in project delivery.

Continuous improvement process	Details	Timing
Project team meetings	Project team meetings to discuss emerging grower priorities, grower engagement, activity scheduling and communication outputs.	Monthly.
Annual IDO Meeting	Annual review of workplan and engagement activities to ensure alignment to emerging industry needs.	Annually.
Reflection meeting with Hort Innovation R&D Manager	Hort Innovation R&D Manager and Project Manager telephone meetings to discuss progress to date and what's working well/not, and agree on any follow up actions.	Bi-annually, or as required.
Project Reference Group	Project Reference Group meetings to seek feedback on project activities and refine methodology as identified.	Bi-annually.
Industry associations	Meetings with key industry associations (Strawberries Australia, ABGA, and RABA) to ensure alignment of project activities to industry needs.	Bi-annually, or as required.

Risk Management Plan

To ensure project outcomes were achieved, a review of potential risks was conducted, and a number of risks were identified which would require management. The identified risks ranged across technical, biophysical, extension, partnerships and internal issues. The likelihood and consequence of these risks were analysed using a risk matrix. Whilst some risks rated as Very High when uncontrolled, most had a residual treated risk level of medium or below.

Stakeholder Engagement

Key stakeholder groups for this project include:

- Berry Growers: Strawberry, blueberry and rubus producers incorporating further segmentation such as corporate, mid-large and small/agri-tourism growers, which enabled tailoring of extension approaches based on size and attitudes to risk, knowledge and skills, production systems, commodity and market.
- Advisors and extension providers
- Industry associations
- Researchers
- Supply chain participants
- Project reference group

Consideration and analysis of the above groups helped to determine the most appropriate engagement methods in terms of type, delivery, timing and location and were factored into the design of workplans for knowledge transfer and extension activities.

Communication Plan

Communication was central to the regional capacity building activities delivered for increased knowledge and adoption of R&D. A communication plan was developed to highlight:

- **Target audiences and outcomes:** The main stakeholder groups are outlined above in the stakeholder engagement plan. The International Association of Public Participation (IAP2) framework was used to analyse the desired outcome from communication with each group.
- **Mode, tools and purpose:** A mix of face-to-face activities across the regional areas, as well as online plus soft and hard copy resources were analysed for purpose at the beginning of the project.

Project delivery

The project was delivered as a nationally coordinated, regionally implemented program with a whole of berries approach to improve efficiencies and allow for coordinated extension of the many cross-berry R&D projects, as well as a platform for commodity specific project extension. The state-based matrix model ensures that all growers in Australia have access to a local berry Industry Development Officer (IDO) while separate specialisations are incorporated to support the range of extension and communications needs of the different industries. The project was built around the strong relationships and trust which had been previously developed by the existing IDOs while providing a culture of continuous improvement and knowledge sharing within the project team to maximise the capacity to foster change and innovation.

The two main components of this program are a communications program, and an extension program supported by a network of industry development officers (IDOs). Bringing these two components under the management of Berries Australia has provided consistent oversight, strong industry linkages and clear messaging through all communication pathways, enabling better information sharing across industries and peer-to-peer learning opportunities.

A network of five Industry Development Officers (IDOs) based in each major growing state bring areas of specific technical expertise to the role. Each IDO is supported by a recognised local industry body or service provider. IDOs are located in Queensland, Victoria (also covering SA), New South Wales, Tasmania and Western Australia. The Qld and WA IDOs have a technical focus on strawberries, the Tasmanian IDO, Rubus, the NSW IDO, blueberries and the Victorian IDO, biosecurity. Each IDO is responsible for developing networks with growers in their state and designing appropriate extension mechanisms (the how) but will be supported by other IDOs with the relevant technical knowledge (the what) to provide the best technical information. The initial project delivery framework is outlined in Figure 5: Project implementation framework (bearing in mind project staff changes have happened since implementation).

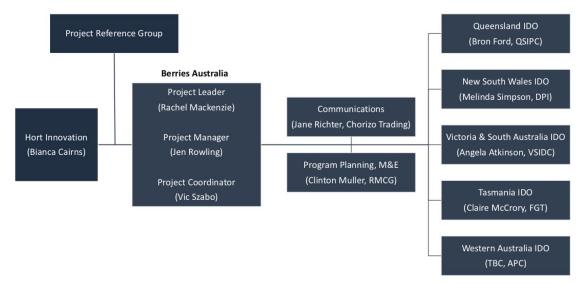


Figure 5: Project implementation framework (at project inception)

Project Reference Group

A Project Reference Group (PRG) was established consisting of a berry grower from each of the major berry growing regions and commodities, a Berries Australia committee member and Hort Innovation. The PRG was established to solicit feedback, advice and input to the workplans of the Industry Development Officers, and provides a valuable monitoring and evaluation resource, ensuring that the project is contributing to the desired outcomes of levy paying growers.

The first meeting of the PRG was held by teleconference on 28th November 2019 and all members participated. The IDO's were also invited to participate in the meetings in an observer capacity to allow engagement with the group and additional information where needed. The minutes of the PRG were compiled and distributed accordingly.

The PRG met bi-annually for the life of the project via Zoom. Previous plans to host one annual face to face meeting were shelved due to Covid-19.

Name	Role and organisation	
Rachel Mackenzie	Executive Officer, Berries Australia	
Olive Hood	Industry Development and Innovation Manager, Hort Innovation	
Adrian Englefield	Industry Services and Delivery Manager, Hort Innovation	
Neil Handasyde	Strawberry Grower – WA	
Gavin Scurr	Strawberry/Raspberry grower – Qld/Tas	
Marius Boarta	Strawberries/Blueberries/Raspberries/Blackberries grower - Vic	
Maurizio Rocchetti	All berries – Pest & Disease Manager, Costa Group - NSW	
Daniel Young	All berries - Southern Operations Manager, Driscoll's - (based in Tas)	
Stuart Doyle	Agronomist – AgVista	

Needs Analysis

RMCG were engaged to conduct the analysis based on their experience in the delivery of the previous strawberry extension and communication project (BS15002 - Facilitating the development of the Australian Strawberry Industry – national oversight and communications), and their objectivity in ensuring the appropriateness of the strategy design in the harmonization of interests across the berry industry.

The Needs Analysis is attached as Appendix 3 - MT18020 Needs Analysis.

Outputs

The key activities and outputs delivered over the life of this project relate to:

- Extension and communication material
- Knowledge transfer and events
- Industry coordination and engagement, project management and reporting.

A collaborative approach incorporating all IDOs and regional delivery partners produced regional workplans which fed into a national workplan to support national coordination of the project and knowledge transfer events by regional IDOs and service providers. Resources were developed to inform knowledge transfer activities and communicated through platforms such as the quarterly Australian Berry Journal, the Burst e-Newsletter and the Berries Australia website.

However, the COVID pandemic had a significant impact on the project teams' ability to deliver activities such as workshops and field days as originally planned. Throughout the pandemic, and particularly in the early stages, the team were heavily involved in gathering industry relevant COVID news and navigating the complex, and often conflicting, information regarding restrictions and related labour issues. The adaptive management of the team was highly valued, especially in regard to the speed at which they were able to respond to the needs of the industry with provision of timely information about on farm health requirements and labour issues. The project contributed to building the capacity of the industry to readily implement health plans as part of government COVID requirements. Growers and other industry stakeholders have acknowledged the value of health plan templates and guidance provided by the IDOs, ensuring they could safely operate and also pass required WorkSafe inspections.

In the absence of face-to-face engagement, information was delivered through regular weekly emails on COVID and other industry news and through online platforms such as webinars, YouTube and meetings via Zoom or MS Teams. A positive outcome from the pandemic was the necessity for growers and stakeholders to adopt online technologies, with the project team supporting their capacity to engage through these platforms where possible. Many pre-planned workshops were then able to be converted to webinars and with the increase in adoption of these online platforms, participation in these forums increased significantly.

Extension and communication material

Outputs summary – Communications material

- 14 editions of the Australian Berry Grower Magazine delivered
- 40 editions of The Burst E-Newsletter completed plus 10 further news alerts covering weather and COVID-19
- Website completed and regularly updated

Australian Berry Journal



A new industry magazine – the Australian Berry Journal – was designed and has been produced on a quarterly basis with 14 editions published during this project. The structure of the journal was based on its predecessor produced by the Australian Blueberry Growers' Association (ABGA) – 'Australian Berry Grower' – which was last produced in Autumn 2019. This magazine can be viewed at https://issuu.com/berriesaustralia/docs/abg journal edition41 autumn2019

The Journal is separated into Industry, Strawberry, Rubus and Blueberry sections with page-edged colour coding of the sections to facilitate ease of navigation. It is published digitally via the <u>berries.net.au website</u> at the beginning of each new season and is shared both on <u>Facebook</u> and via a dedicated e-news alert.

A printed copy of the Journal is sent to all known levy paying berry growers in the Berries Australia database as well as to key industry stakeholders. A <u>paid Journal subscription option</u> is also available for interested parties who are not levy payers.

In the original project contract, the Journal was scoped as a 32-page lightweight magazine but based on grower feedback from the prior ABGA journal, it was clear that a more substantial and comprehensive publication was required to ensure that all relevant R&D and berry business management topics were covered fully. The first 14 editions have contained an average of 108 pages, with at least 70% of each edition dedicated to R&D information.

In recognition of the significant Vietnamese strawberry grower base in WA (part of the CALD communities), key strawberry articles have been published in both English and Vietnamese (Spring 2021, Spring 2022).

The significant additional costs of production for the Journal have been funded by advertising placements.

In the recent grower survey, the Journal was highlighted as the preferred source of information and was rated very highly by both family-owned and corporate businesses.

Name	Edition	Date Published	Pages	Copies Sent
SUMMER 2019	1	10/12/2019	88	533
<u>AUTUMN 2020</u>	2	7/03/2020	88	718
WINTER 2020	3	2/06/2020	92	712
SPRING 2020	4	4/09/2020	96	736
SUMMER 2020	5	2/12/2020	112	772
<u>AUTUMN 2021</u>	6	2/03/2021	112	788
WINTER 2021	7	2/06/2021	104	816
SPRING 2021	8	2/09/2021	128	827
SUMMER 2021	9	3/12/2021	116	837
<u>AUTUMN 2022</u>	10	2/03/2022	112	857
WINTER 2022	11	3/06/2022	108	871
SPRING 2022	12	2/09/2022	120	854
SUMMER 2022	13	2/12/2022	116	875
AUTUMN 2023	14	3/03/2023	108	869

Since Edition 6, the Journal has also been launched digitally to the full Berries Australia database via <u>a dedicated e-newsletter</u>. This e-newsletter has an average Open Rate of 49.0% which is significantly above the Industry Average of 33.7% for "Agriculture And Food Services" as reported by Mailchimp.

Name	Date Published	Recipients	Open Rate
ABJ - Autumn 2021 - Edition 6	4/03/2021	1342	44.9
ABJ -Winter 2021 - Edition 7	5/06/2021	1370	47.7
ABJ -Spring 2021 - Edition 8	5/09/2021	1400	44.9
ABJ -Summer 2021 - Edition 9	3/12/2021	1437	44.2
ABJ -Autumn 2022 - Edition 10	2/03/2022	1493	50.2
ABJ -Winter 2022 - Edition 11	4/06/2022	1573	53.1
ABJ -Spring 2022 - Edition 12	3/09/2022	1830	51.5
ABJ -Summer 2022 - Edition 13	2/12/2022	1809	47.3
ABJ -Autumn 2023 - Edition 14	4/03/2023	1782	57.0



E-Newsletters



A new industry monthly e-newsletter format was designed called **The Burst.**

This e-newsletter is distributed in the second half of each month to the full Berries Australia database. All known levypaying growers have been identified and added to the distribution list where email addresses are available.

Subscription to the e-newsletter service is free and is available publicly via the <u>berries.net.au website</u>. Subscribers have also been added when they have attended an industry event (i.e. BerryQuest International).

The website berries.net.au contains an archive of all editions of The Burst with a copy of the content's summary.

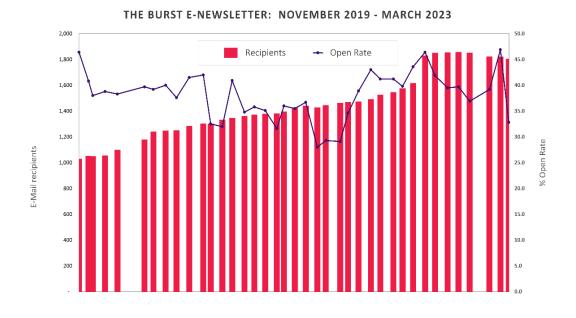
berries AUSTRALIA		HOME COVID-19	ABOUT PROJECT HUB RESOURCES DOPORT HU	8 NEWS DQI EVENTS MEMBERSHIP Q
0 0	The Burst This is an archive of our electronic newslet	ter called The Burst. Simply click on the edition i	number to view the newsletter.	
		SUBSCRIBE	Subscribe to receive The Burst - all the latest industry and R&D news for the Australian Berry industry.	
	2023			
0	Edition 3-2023	Edition 2-2023	Edition 1-2023	
	HEADLINES:	HEADLINES:	HEADLINES:	
	 Nuffield Scholarship applications are open now and close 9 June 	 Churchill Fellowship applications open 1 March 	 Responses from the recent Grower Survey reveal the Top 5 priorities for 	
	 Limited number of free energy audits now available for Coffs Blueberry growers – get in quick 	 Join Hort Innovation for the launch of the latest industry insights 	 berry growers If you're interested in substrate growing methods, then you can read 	
· · · · · · · · · · · · · · · · · · ·	 2021/22 Australian Horticulture Statistics Handbook available online 	INDUSTRY:	the latest project report into viable options	
.	now – see how the berry category performed	 Permit extended for Mainman 500 WG Insecticide for Rubus 	 Last chance to have your say on the proposed Rubus levy amendment 	
a 0	INDUSTRY:	 Join the NFF Hort Council for a 2 	INDUSTRY:	

40 editions of The Burst have been sent out with an additional 10 news alerts sent covering issues like COVID-19 and significant weather warnings.

The distribution list has grown from 1008 recipients to 1782 and the average Open Rate for each e-newsletter is 38.1%.

The Open Rate of 38.1% compares well against the industry average of 33.7% for "Agriculture And Food Services" as reported by Mailchimp.

Name	Date Published	Recipients	Open Rate %
Edition 1001-19	11-Nov-19	1,008	46.4
Edition 1002-19	08-Dec-19	1,030	40.8
Edition 1003-19	20-Dec-19	1,028	38.0
Edition 1-20	24-Jan-20	1,034	38.8
Berries Australia News Edition 2 - 2020	28-Feb-20	1,077	38.3
Berries Australia News Edition 3 - May 2020	15-May-20	1,156	39.7
The Burst June 2020	09-Jun-20	1,218	39.2
The Burst - July 2020	14-Jul-20	1,225	40.0
The Burst - August 2020	14-Aug-20	1,228	37.6
The Burst - September 2020	19-Sep-20	1,262	41.5
The Burst - October 2020	29-Oct-20	1,280	42.0
The Burst - November 2020	19-Nov-20	1,279	32.5
The Burst - December 2020	22-Dec-20	1,311	32.0
The Burst - January 2021	19-Jan-21	1,324	40.9
The Burst - February 2021	23-Feb-21	1,340	34.8
The Burst - March 2021	23-Mar-21	1,349	35.8
The Burst - April 2021	23-Apr-21	1,355	35.1
The Burst - May 2021	26-May-21	1,359	31.6
The Burst - June 2021	15-Jun-21	1,373	36.0
The Burst - July 2021	16-Jul-21	1,405	35.5
The Burst - August 2021	16-Aug-21	1,419	36.7
The Burst - September 2021	18-Sep-21	1,406	28.0
The Burst - October 2021	12-Oct-21	1,424	29.3
The Burst - November 2021	22-Nov-21	1,440	29.1
The Burst - December 2021	14-Dec-21	1,447	34.6
The Burst - January 2022	13-Jan-22	1,452	38.9
The Burst - February 2022	17-Feb-22	1,471	43.0
The Burst - March 2022	16-Mar-22	1,504	41.2
The Burst - April 2022	22-Apr-22	1,523	41.2
The Burst - May 2022	18-May-22	1,555	39.8
The Burst - June 2022	17-Jun-22	1,595	43.6
The Burst - July 2022	21-Jul-22	1,807	46.4
The Burst - August 2022	18-Aug-22	1,828	41.9
The Burst - September 2022	23-Sep-22	1,832	39.5
The Burst - October 2022	24-Oct-22	1,835	39.7
The Burst - November 2022	25-Nov-22	1,829	36.9
The Burst - December 2022	19-Dec-22	1,803	38.4
The Burst - January 2023	20-Jan-23	1,801	39.2
The Burst - February 2023	20-Feb-23	1,799	46.9
The Burst - March 2023	16-Mar-23	1,782	32.8



The structure of The Burst has evolved over time incorporating feedback gained from growers via the IDO network. The index with hyperlinks at the front of the newsletter is designed to allow growers to skim the contents and read further into the topics that are of direct relevance to them, as there are many different sub-audiences each with differing needs.

IN THIS EDITION

PLEASE NOTE - these shortcut links to the topics in this email do not operate on devices running iOS9.1 or later - please scroll down to view each news item below

HEADLINES:

- · Nuffield Scholarship applications are open now and close 9 June
- Limited number of <u>free energy audits</u> now available for Coffs Blueberry growers get in quick
- 2021/22 Australian <u>Horticulture Statistics Handbook</u> available online now see how the berry category performed

INDUSTRY:

- <u>Energy Efficiency Grants for SMEs are available now</u> funds already allocated fully in Tasmania, ACT & SA
- Calling all female farmers: <u>Access a scholarship from WLA</u> and invest in your leadership skills
- Permit extended for Emamectin in Blueberry
- Freshcare + HARPS shared resources are now available online to simplify the demands of multiple audits
- WEBINAR: HARPS Version 2.0 31 March

An analysis of the links clicked within the newsletter demonstrates that these two key factors drive interaction and the most link clicks:

- Time critical i.e. news about an imminent event, change in employment law or other time specific issue will receive more clicks
- Potential for significant business impact i.e. the COVID-19 news updates received strong interaction and the same has been the case for updates on Biosecurity threats like Varroa mite and Blueberry rust. Information about changes to chemical availability and permits is also a key information area.

Website berries.net.au



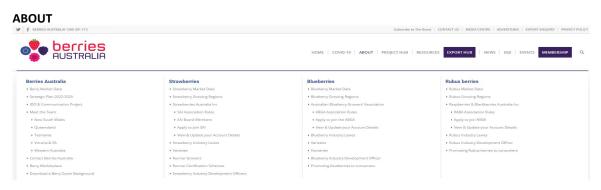
The website – berries.net.au – brings all 3 industry groups under a single banner providing economies in creation and upkeep, ensuring a single point for all berry growers to access and the site content has continued to grow during the project MT18020.

The original plan for the website included a searchable resource library that would serve as a single storage point for all berry resources either created as a result of this project or collected from associated relevant and credible sources.

The arrival of the COVID-19 pandemic meant that a resource hub was required for growers to keep them informed about the constantly changing situation. All of the funds originally allocated to the Resource Library were diverted to build and maintain the <u>COVID-19 hub</u> for the duration of the pandemic.

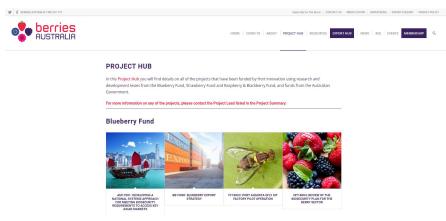
Although the website ranked lower than both the Journal and the E-newsletter as a preferred way to receive information in the recent grower survey, it is an important way to allow growers to 'self-service' and access information at their own pace and at a time which suits them.

The website currently contains these sections which have been regularly updated throughout the project duration:



For each crop, this section provides information about the growing regions, peak industry body, levies, varieties, propagators and any national marketing activity.

PROJECT HUB





PROJECT DESCRIPTION

This investment is delivering evidence-based information about the health benefits of fresh berries to health professionals in Australia. By improving the awareness, knowledge and attitude of health professionals to the nutrition and health benefits of fresh berries, they will be encouraged to recommend fresh berries to their clients and ultimately help to drive purchase and consumption.

Berries have an impressive nutrient profile score and are one of the highest dietary sources of polyphenols, however, their perceived high price point and short shelf life are key consumer barriers to consumption.

There is an opportunity to educate health care professionals on the specific berry nutrition science and their culinary uses to help overcome these barriers by showcasing that despite their small size, berries are big on benefits.

The project team will undertake a range of activities, including:

- Collating current scientific knowledge about fresh berries that will be used to inform the key messages of the educational campaign
- Developing educational material such as fact sheet, animations, information kits and an e-book to inform health professionals
- about the benefits of berries, all hosted on the online Berries Hub on the Nutrition Research Australia website

 Hosting webinars to disseminate key nutritional information about berries, including practical cooking demonstrations
- Conducting a farm tour at a major berry farm with 10 key opinion leaders invited
- Sponsoring a conference stall aimed at fitness professionals.

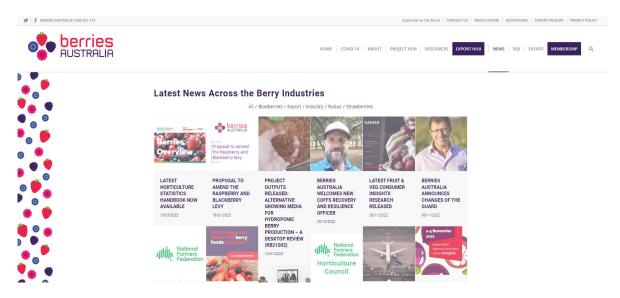
As new projects are contracted and information is provided by Hort Innovation, they have been added to the Project Hub under the relevant fund. With each Journal edition, all project related reports contained in the journal are added to the relevant project page as a link.

EXPORT HUB



The Export hub has been created as part of MT20004 Joint Berry Export Trade Development and is password protected so that access is only available to validated growers and stakeholders. The Export Hub has been regularly updated as part of that project.





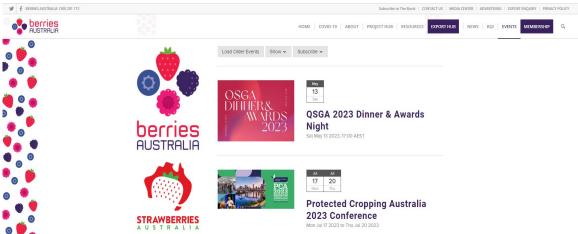
News items are added to the News feed section segmented by crop or subject.

All editions of The Burst are added to this archive as soon as they are distributed. This page also includes a facility to subscribe to The Burst.

All editions of the Australian Berry Journal are displayed here with links to view the journal online as well as purchase a subscription for those interested stakeholders who are not levy-paying growers.

This section also provides a form for new growers to register their details with us for addition to our industry database.

EVENTS



This section provides a full calendar of all events occurring within the industries both from a project and an industry perspective. Other relevant broader industry events are also featured here with links to further information.

The website was launched at the end of February 2020. The following data provides a look at the site activity, using data from Google Analytics:

Measure	
Total Users	93,553
Total Sessions	117,870
Sessions per User	1.26
Pages per Session	1.84
Average Session Duration	1:29

Key insights:

Users access the website the most from a desktop (52.3%), then via a mobile device (44.0%) and much fewer via tablets (3.7%). The most visited pages on the site have been:

	Page	Pageviews	% Pageviews
1.	<u>/home</u>	21,844	10.06%
2.	/home/about/blueberries/varieties/	21,190	9.76%
3.	/covid-19-hub/covid-19-borders/	12,781	5.89%
4.	/home/about/strawberries/varieties/	11,517	5.31%
5.	/home/about/blueberries/	10,320	4.75%
6.	/home/about/blueberries/abga/	9,875	4.55%
7.	<u>/bqi2022/</u>	9,770	4.50%
8.	/home/resources/	7,812	3.60%
9.	/home/about/strawberries/runner- growers/	6,586	3.03%
10.	/home/about/strawberries/	6,236	2.87%

Output summary – Fact sheets, case studies and other printed and digital resources

Output	Description	Detail
Queensland		
Fact sheet (All berries)	Incorporating Agri- tourism into your Berry Business	Link: <u>https://berries.net.au/home/resources/strawberry/</u>
On farm resource (All berries)	COVID-19 Berry Checklist	Link: <u>https://berries.net.au/wp-content/uploads/2020/04/Berries-</u> Australia-COVID-19- Checklistv2.pdf
Fact sheet (Strawberries)	Strawberry Plant Certification	Refer Milestone Report 106: APPENDIX 3 – QLD Strawberry plant certification fact sheet
New South Wa	es	
Fact sheet (blueberries)	Avoiding Spray drift in blueberries	Link: https://www.dpi.nsw.gov.au/ data/assets/pdf_file/0008/1255976/Avoidi ng-spray-driftin-blueberries.pdf
Fact sheet (blueberries)	Water use efficiency in blueberries	Link: https://www.dpi.nsw.gov.au/ data/assets/pdf_file/0016/1216141/Water -use-efficiencyin- blueberries.pdf
Fact sheet (All berries)	Covid-19 NSW managing seasonal workers	Link: https://berries.net.au/wp-content/uploads/2020/05/BA-NSW-guide-to- managing-seasonalworkers-v1.4.pdf
Fact sheet (blueberries)	ICA-31 made easy for growers – English and Punjabi	Refer Milestone Report 103: Appendix 13 - MT18020 NSW Fact Sheet - ICA-31 made easy English Appendix 14 - MT18020 NSW Fact Sheet - ICA-31 made easy Punjabi
Poster (blueberries)	ICA-31 harvest inspection – English and Punjabi	Refer Milestone Report 103: Appendix 15 - MT18020 NSW Poster - Harvest inspection ICA 31 English Appendix 16 - MT18020 NSW Poster - Harvest inspection ICA 31 Punjabi
Poster (blueberries)	ICA31 requirements when spraying – English and Punjabi	Refer Milestone Report 103: Appendix 17 - MT18020 NSW Fact Sheet - ICA-31 requirements when spraying English Appendix 18 - MT18020 NSW Fact Sheet - ICA-31 requirements when spraying Punjabi

Case Study	Aman on a mission –	Link:
(All berries)	future proofing the	https://issuu.com/berriesaustralia/docs/abj_edition_5_summer_2020/s/1
	industry	1569897
Fact Sheet	Managing blueberry rust	Refer Milestone Report 106:
(Blueberries)	in a cooler climate	APPENDIX 5 – NSW Blueberry rust fact sheet
Guide	Managing blueberry rust	Refer Milestone Report 107:
(Blueberries)		APPENDIX 7 – Managing blueberry rust
Poster	Managing blueberry rust	Refer Milestone Report 107:
(Blueberries)		APPENDIX 8 –Blueberry rust poster
Guide	Minor Use Permit Guide	Refer Milestone Report 107:
(Blueberries)		APPENDIX 6 – Minor use Permits booklet
Victoria / South	Australia	
Case study	Portland Strawberries: A	Refer Milestone Report 103:
(Strawberries)	Charcoal Rot success story	Appendix 19 - MT18020 Vic Case study - Portland Strawberries
Case study	Australian Strawberry	Refer Milestone Report 103:
(Strawberries)	Distributors: A Family	Appendix 20 - MT18020 Vic Case Study - ASD
	Affair	
Case study	SA Organic Strawberries,	Refer Milestone Report 103:
(Strawberries)	Lobethal	Appendix 21 - MT18020 Vic Case study - SA Organic Strawberries
On farm	Sample COVID-19 Policy	Refer Milestone Report 103:
resource	(Victoria)	Appendix 22 - MT18020 Vic Resource - Sample Covid19 Policy
(All berries)	(
On farm	Sample COVID safe plan	Refer Milestone Report 103:
resource	(Victoria)	Appendix 23 - MT18020 Vic Resource - Sample Covid19 Safe Plan
(All berries)		
Guide (Strowborrios)	Minor Use Permit Guide	Refer Milestone Report 107:
(Strawberries) Tasmania		APPENDIX 6 – Minor use Permits booklet
Fact Sheet	Strawberry export to	Refer Milestone Report 103:
(Strawberries)	Thailand registration	Appendix 24 - MT18020 Tas Fact Sheet - Export Strawberries to Thailand
Video	information 2020/21	Linky https://www.youtube.com/watch?y=CDi.yulitki
(All berries)	COVID-19 Safety Induction	Link: <u>https://www.youtube.com/watch?v=GPi-vuLitkl</u>
Powerpoint	Raspberry Production:	Refer Milestone Report 106:
presentation	Primacane v Florican	APPENDIX 4 – TAS Raspberry production presentation
(Rubus)	Varieties and	
(nabas)	Productions Systems	
Guide	Rubus Minor Use Permit	Refer Milestone Report 107:
(Rubus)	Guide	APPENDIX 6 – Minor use Permits booklet
Western Austra		
Fact sheet	WA Berry Biosecurity	Refer Milestone Report 104:
(All berries)	Update	Appendix 12 – WA Berry biosecurity update
Fact sheet	Green snail baiting	Refer Milestone Report 105:
	requirements (English	Appendix 22 – WA - Green Snail baiting requirement - English
(Strawberries)	I Equilentents (Lingusti	
(Strawberries)	and Vietnamese)	Appendix 23 – WA - Green snail baiting requirement – Vietnamese
		Appendix 23 – WA - Green snail baiting requirement – Vietnamese Refer Milestone Report 105:
Fact sheet	and Vietnamese) Minimum pay rates in	Refer Milestone Report 105:
Fact sheet	and Vietnamese)	Refer Milestone Report 105: Appendix 24 – WA - New pay rates- English
Fact sheet (All berries)	and Vietnamese) Minimum pay rates in WA (English and	Refer Milestone Report 105:
Fact sheet (All berries) Fact sheet	and Vietnamese) Minimum pay rates in WA (English and Vietnamese) Green snail baiting	Refer Milestone Report 105: Appendix 24 – WA - New pay rates- English Appendix 25 – WA - New pay rates – Vietnamese Refer Milestone Report 106:
Fact sheet (All berries) Fact sheet	and Vietnamese) Minimum pay rates in WA (English and Vietnamese) Green snail baiting requirements 2022	Refer Milestone Report 105: Appendix 24 – WA - New pay rates- English Appendix 25 – WA - New pay rates – Vietnamese
(Strawberries) Fact sheet (All berries) Fact sheet (Strawberries) Fact sheet	and Vietnamese) Minimum pay rates in WA (English and Vietnamese) Green snail baiting	Refer Milestone Report 105: Appendix 24 – WA - New pay rates- English Appendix 25 – WA - New pay rates – Vietnamese Refer Milestone Report 106: APPENDIX 6 – WA 2022 Green snail baiting requirements (English)

Knowledge transfer and events

Output summary – Workshops, field days and other extension activities

Output	Description	Detail
Queensland deliver 6 x Worksh 1 x Field Da	ops (3 x all berries / 1 x strawberry	/ 1 x blueberry / 1 x rubus)
Workshop (Strawberries)	Strawberry Pre-SeasonSeminarStanthorpe - 17th Sep 2019Participants:16 people - 3 berry growersplus 13 others incagronomists/ advisors, DAFstaff and chemical companyreps	 Agenda: New disease treatments – Bayer (Serenade opti) / Nufarm (Botector) Update on temperate strawberry breeding program (BS1700) – Jodie Neal, DAF Introduction to new IDO/grants and funding opportunities – Bron Ford, Qld Berry IDO
Workshop (Strawberries)	Understanding Red Leaf Caboolture - 27th Nov 2019 Participants: 37 people - 22 growers plus 15 others including farm advisors, DAF and UQ representatives	 Agenda: Qld Dept of Agriculture and Fisheries (DAF) investigations and project outline – Joanna Kristoffersen, Michele Paynter and Jodi Neal University of Queensland (UQ) – Professor Peer Schenk and Reuben Brown Group Discussion – facilitated by Clinton McGrath Forward planning – facilitated by Clinton McGrath
Field Trip (All berries)	Berry NextGen Supply ChainBrisbane - 18th Feb 2020Participants:21 people (15 berry growers plus 6 industry associates)	Itinerary: - Seren Trump, Brisbane Markets - Paul Alroe. Don Alroe & Sons - Mark Robinson, Lindsay Fresh Logistics - Bruce Ensing, All Class Machinery - Michael Ravlic, Coles Distribution Centre
Webinar (All berries)	Covid19 & Your Berry Business - Managing Through Uncertainty Online - 15th Apr 2020 Participants: 30 people (25 berry growers plus 5 industry associates)	 Agenda: Introduction and tutorial on functionality of webinar for interaction - Cynthia Mahoney Covid-19 implications/protocols for the Queensland industry - Rachel Mackenzie, Berries Australia Interactive discussion regarding emerging issues, questions and queries, challenges being experienced and how growers are working in a new operating environment. Link: https://youtu.be/R3pplka3p60
Webinar (strawberries)	Understanding your requirements re COVID-19 health plans Online - 15th May 2020 Audience: 32 people (20 berry growers plus 12 industry associates)	Agenda: COVID-19 Health Plan requirements - Bron Ford, Qld Berry IDO
Video production (All berries)	Implementing Pick Your Own as part of your berry business Filmed in Moreton Bay/Sunshine Coast region	Presenters: - Mandy Schultz, Luvaberry - Brendon Hoyle, Ashbern Farms - David Carmichael, Strawberry Fields Link: https://berries.net.au/home/resources/strawberry/

Workshop (All berries)	Learning in the paddock in the Granite Belt Granite Belt region – 18 th Aug 2020 Attendance: 31 people (8 berry growers and propagators, 5 vegetable growers, 15 service industry representatives and associates, 2 QDAF staff)	 Agenda: Precision Agriculture and harvest mapping – Chris Bond (Vanderfield Machinery) Post-harvest management of berries – Jenny Ekman (AHR) Innovative packaging solutions - Matt Ehrich (Opal Fibre Packaging) Managing soil borne disease – Liliana Hidalgo (Trical) Export opportunities with IFAM – Clinton McGrath (DAF) Farm walk, BBQ and drinks
	COVID-19 adaptation and labour requirements for 2021 Online – 26th August 2020 Attendance: 30 people (27 growers, 3 industry associates) eliverables – Year 1:	Agenda: Current status of Seasonal Workers Program in Qld, and other labour issues – Rachel Mackenzie (Berries Australia) and Kym Coyne (DAF)
 4 x Worksh 1 x Field Da 	ops (1 x all berries / 2 x blueberrie ay	s / 1 x rubus)
Workshop (All berries)	Moving from Soil to Substrate Woolgoolga - 19th Feb 2020 Attendance: 45 people (berry growers, agronomists and industry associates)	Agenda: Welcome by Melinda Simpson/Facilitated and presented by Tony Bundock - Basic system set up considerations - Media types available - The role EC and pH in hydroponic growing - Basic nutrient solution composition - Dosing equipment - Designing an irrigation strategy - Managing nutrient runoff and recycling - Advanced technology management for irrigation - Site visit to look at hydroponic growing in practice - Aman Llehl
Workshop (All berries)	Bee Pollination Expo 2020 Woolgoolga - 10th Mar 2020 Attendance: 57 people (berry growers, agronomists, researchers and bee keepers)	 Agenda: Current and future research on pollination in Berries - Romina Radar (Pollination Researcher, UNE) What growers can expect of hives from bee-keepers - Madlen Kratz (Honeybee IDO, NSW DPI) Beekeepers and growers working together - Steve Fuller (Bee Services) Panel discussion – Steve Fuller (Bee Services), Romina Radar (UNE), Kellie Potts (blueberry grower), Madlen Kratz (NSW DPI), Gaius Leong (OzGroup), Maurizio Rocchetti (Costa) – Facilitated by Melinda Simpson
Webinar (All berries)	Learn how to comply with water laws – options for you and what has worked for other Landholders Online - 24th June 2020 Participants: 31 people – berry growers, agronomists and government workers	 Agenda: What its important to comply (Gregory Abood, Director Water Regulation East) Options for complying (Bart Kellett, Compliance officer) NRAR's compliance approach (Guy Ohandja, Manager Compliance Monitoring and Audit East)

Webinar (All berries) Webinar (All berries)	Covid19 & Your Berry Business - Managing Through Uncertainty Online - 12 th May 2020 Participants: 19 people (berry growers, agronomists and govt workers) Workforce Planning – NSW Focus Online - 25 th August 2020 Participants: 19 people (berry growers, agronomists and govt workers)	 Agenda: Introduction and tutorial on functionality of webinar for interaction - Cynthia Mahoney Covid-19 implications/protocols for the New South Wales industry - Rachel Mackenzie, Berries Australia Interactive discussion regarding emerging issues, questions and queries, challenges being experienced and how growers are working in a new operating environment. Agenda: Introduction – Rachel Mackenzie (Berries Australia) Seasonal Workers update – Shane Hetherington (NSW DPI) Discussion and questions - all
> Vic – 5 x Wo	alia deliverables – Year 1: rkshops (2 all berries / 1 strawber ·kshop (all berries)	ries / 1 blueberries / 1 rubus) + 1 x Field Day
Workshop (All berries)	Biosecurity Workshop 9th October 2019 Attendance: 41 people – 28 strawberry/ rubus growers plus 13 others including agronomists and other industry associates.	 Agenda: Strawberry/Rubus Biosecurity Plan Development and Priority Pests - Victoria Ludowici (PHA) / Angela Atkinson EPPRD and Owner Reimbursement Cost Framework - Michael Milne (PHA) Management of Melon Biosecurity incursions, Current biosecurity threats, Biosecurity and the EPPRD levy - Dianne Fullelove (Australian Melon Assoc. Inc)
Webinar (All berries)	Covid19 & Your Berry Business - Managing Through Uncertainty Online - 5 th May 2020 Participants: 12 people (berry growers and industry stakeholders)	 Agenda: Introduction and tutorial on functionality of webinar for interaction - Cynthia Mahoney Covid-19 implications/protocols for the Victorian / South Australian industry – Rachel Mackenzie, Berries Australia Interactive discussion regarding emerging issues, questions and queries, challenges being experienced and how growers are working in a new operating environment.
Webinar (All berries)	Workforce Planning– VIC/SA Focus Online - 27 th August 2020 Participants: 19 people (berry growers and industry stakeholders)	Agenda: - Introduction – Rachel Mackenzie (Berries Australia) - Julie Simons (DJRP) - Tracey Butcher (DJPR) - Discussion and questions - all
Tasmania deliverable>4 x Worksho>1 x Field Day	ps (1 all berries / 1 strawberries /	1 blueberries / 1 rubus)
Workshop (All berries)	Crisis and media management Hobart - 1 st October 2019 Attendance: 19 people	 Agenda: Introduction and closing remarks – Simon Dornauf Reputation and impact of crisis – Sean Dignum Communication strategies and frameworks – Sean Dignum
Workshop (All berries)	Berry Industry Information Day Launceston - 10th March 2020	 Agenda: SWD: Observations and lessons learnt by European berry producers (Klaas Plas)

	Participants: 50 people (30 berry growers, 10 industry associates, 5 students and researchers, 3 biosecurity Tas reps, 2 media reps)	 Advances in Australian strawberry production systems and water management (Michael Gangi, Muirs) Changes in IPM, pest management options for producers and organic strawberry production (Michael Gangi, Muirs) SE Australia berry pest and disease trends (Michael Gangi, Muirs) New and emergency strawberry varieties in Australia and Europe (Klaas Plas) Berry division update (Michael Gangi) Q&A Open discussion panel – Klaas Plas, Michael Gangi,
		Richard McGruddy and Simon Dornauf (facilitated by Rachel Mackenzie)
Webinar/Lecture (Strawberries)	Strawberries in balance and Integrated Pest Management Audience: In person – 9 students/ reseachers Online – 8 growers, 2 IDOs, 2 industry associates	 Agenda: Balancing generative and vegetative growth (Klaas Plas) Integrated pest management for low residue fruit (Klaas Plas) Link: <u>https://www.youtube.com/watch?v=KhxHOXjsIps</u>
Western Australia de>3 x Worksho>1 x Field Day	ps (1 x all berries / 2 x strawberri	es)
Webinar (All berries)	Labour for WA Hort Growers Online - 22nd July 2020	Agenda: - Melissa Denning (vegetablesWA) - Jamie Michel (TI Produce) - Rob Hayes (Madec) - Stewart and Emma Willis (Rural Enterprises) - Stuart Scott (Studium) - Discussion and questions – all Link: https://www.youtube.com/watch?v=uGtWGWXWhlg
Webinar (All berries)	Workforce Planning – WA Focus Online - 27th August 2020 Participants: 5 people (berry growers and industry stakeholders)	 Agenda: Introduction – Rachel Mackenzie (Berries Australia) Rohan Prince (DPIRD) Melissa Denning (vegetablesWA) Discussion and questions - all
Webinar (Strawberries)	Breaking the Mould Online - 5 th August 2020 Participants : 14 people (berry growers and industry stakeholders)	Agenda: Dr Kirsty Bayliss (Murdoch University)

Output	Description	Detail
Queensland deliverables – Year 2: ▶ 6 x Workshops (all berries) ▶ 1 x Field Day		
Online Workshop (All berries)	Understanding the PLS and SWP Programs Online - 10th February 2021	Agenda: Presentation on the differences between the two programs and what is required to source labour this way – Bron Ford

	Participants:	
	11 people (all berry growers)	
Workshop (Strawberries)	Women in Industry Workshop	Agenda: - Meet and greet – networking opportunity
	Caboolture - 26th Febr 2021	 Perceived challenges for the 2021 winter strawberry season
	Participants:	- Priorities and support required to build capacity for the
	10 people (8 growers plus 2 industry associates)	coming year
Workshop (Strawberries)	Queensland Strawberry Industry Pre-Season Prep	Agenda: - Fungicide resistance management and new products -
	Sandstone Point - 16 th March 2021	Apollo Gomez (DAF) - Integrated pest management - Paul Jones (Bugs 4 Bugs)
	Audience:	 COVID-19 Health management plan refresher - Bron Ford
	44 attendees (6 industry, 38 growers)	(DAF)
Workshop	Lunch and Learn	Agenda:
(All berries)	Caboolture - 12 th May 2021	- Wellness and coping during uncertain and difficult times
	Participants: 14 people registered – 9	 Building a resilient business through a more resilient you - Julie Newdick, SunSuper Super Friend
	attended (8 berry growers / 1 industry rep)	
Workshop	Information session	Agenda:
(Strawberries)	Caboolture - 18th May 2021 Audience:	- Qld Strawberry Industry labour hire initiative – Jane Richter, Teres Communications
	32 attendees (24 growers plus 8 industry associates)	 Impact of border closures / SWD and PLS programs / labour supply initiatives – Kristy Banks, MADEC
		 Plant health update and disease management – Apollo Gomez, DAF
Workshop	Information session	Agenda:
(Strawberries)	Caboolture – 17th Aug 2021 Audience:	 Red leaf disorder update – Michaell Paynter and Joanna Kristoffersen (DAF) and Peer Schenk (UQ)
	33 attendees (21 growers	- Breeding update – Jodi Neal, DAF
	plus 11 industry reps)	- Benefits of Fair Farms – Marsha Aralar, Growcom
		- Industry update – Rachel Mackenzie, Berries Australia
Webinar	Understanding piecework	Agenda:
(All berries)	agreements	Presented by Donna Mogg
	Online - 2nd June 2021	- The horticultural award explained
	Audience:	- Setting the piece rate
	29 attendees (26 growers plus 3 IDOs)	 An average competent worker explained
		 Loading and the formula with examples
		- Award provisions
		- What is new workers cannot meet the rate
		- Worked scenarios and questions
Field Day (All berries)	Qld Berry Industry Fair and Virtual Field Day	Refer Milestone Report 105: Appendix 6 – Field Day – 8 th July 2021
	Wamuran - 8th July 2021	
	Audience:	
	52 attendees (22 growers plus 30 industry reps)	

	ops (1 x all berries / 2 x blueberries	s / 1 x rubus)
> 1 x Field Day		
Webinar (Blueberries)	Growing blueberries in substrate – a nutrition case study with a focus on ammonium and nitrates Online - 12th March 2020 Participants: 68 people	Agenda: Topic presented by Dr Sophie Parkes
Online Workshop	Blueberry SARP review and	Agenda:
(Blueberries)	prioritization Online - 9th November 2020	1. A narrowed down list of chemical priorities (insects and diseases) that are needed for the blueberry industry.
	Audience: 9 people including key	2. Current permits that are no longer required or need to be altered.
	agronomists, stakeholders and growers	 3. Insects/disease gaps where we need to look at alternatives to chemicals – ie. That would benefit from some further research or incorporated into a larger IPM project. 4. Any other issues in the chemical space that need to be actioned.
Field Day	Berry Plant Protection Fair	Refer Milestone Report 105:
(All berries)	Bucca - 28 th April 2021 Participants : 100+	Appendix 7 – NSW - Berry Plant Protection Fair Program
Workshop	Getting the most out of	Agenda:
(All berries)	your fertigation system	- Fertigation basics
	9th November 2020	- Computer control of irrigation
	Audience:	- Priva Dashboards
	15 berry growers	- Priva Moisture Balance Module
Online workshop	Blueberry nutrient uptake	Agenda:
(Blueberries)	Audience: 17 blueberry growers and agronomists	Latest findings on how climate and seasonal conditions drive nutrient uptake in blueberry plants, and the physiological evidence behind seasonal variation in nutrient demand – Dr Sophie Parks, NSW DPI
-	ralia deliverables – Year 2:	
	rkshops (2 x all berries / 1 x straw rkshop (all berries)	berries / 1 x blueberries / 1 x rubus)
 Vic – 1 x Fie 	• • •	
Webinar	Working for Victoria	Agenda:
(All berries)	Platform/ Seasonal workforce (with Agriculture Victoria Seasonal	 How to utilize the Working for Victoria platform to source workers – Agriculture Victoria
	Workforce team)	- Grower's experience – Anthony Corrone (Yarra Valley
	Online - 29th October, 2020	Rubus grower)
	Participants:	
	17 berry growers	
	Farm walk and breeding	Agenda:
Farm walk /	-	
	program workshop	I - Update on temperate varieties from breeding program and
Farm walk / workshop (Strawberries)	program workshop Wandin - 1st December 2020	 Update on temperate varieties from breeding program and evaluation of plants and fruit – Jodi Neale (DAF)
workshop		

Online Workshop	Strawberries SARP review	Agenda:
(Strawberries)	and prioritisation	- Identification of gaps in the priorities in the SARP report
	Online - 2nd February 2021 Audience:	 Chemical priorities (insects and diseases) needed for the strawberry industry.
	12 Key agronomists,	- Current and potential permits.
	stakeholders, and growers	- Any other issues in the chemical space that require action.
Workshop	Strategies to increase native	Agenda:
(Rubus)	bees as pollinators in Rubus crops Silvan - 19th March 2021 Audience:	 Presentation - The potential of native bees as managed pollinators in Rubus crops, and strategies to increase their numbers. Speakers – Dr Julian Brown (ANU) / Prof. Saul Cunningham, Fenner School of Environment and
		- Society (ANU)
	8 growers in attendance - 1 strawberry, 4 Rubus, 2 blueberries, 1 all berries	 Farm walk – In crop management of native bees, Chappies, Park Road, Silvan
Grower meeting	South Australia grower	Agenda:
(All berries)	meeting Hahndorf, SA – 8th April 2021	 Berries Australia – how it works (Rachel Mackenzie, Berries Australia)
	Participants:	- Identify R&D Priorities
	23 berry growers	
Webinar	Robotic opportunities for	Agenda:
(All berries)	the berry industry	- Robotic strawberries harvesting – Joe McGee, HarvestCROO
	Online - 29th July 2021	(US)
	Participants:	- Latest research and technologies – Prof Salah Sukkariah,
	54 berry growers and industry associates	 Australian Centre for Field Robotics Automation in substrate production – Alistair McLean,
14/- h !		Powerplants
Webinar (All berries)	Microwave innovations in the berry industry	Agenda:
	Online - 14th September	 Microwave technology in the berry industry – Assoc prof Graham Brodie, University of Melbourne
	Participants:	 Improving charcoal rot management by crop termination using microwave technology – Dr Scott
	25 berry growers and	- Mattner, VSICA Research
	industry associates	 Development of a prototype microwave rig for on farm applications – Liam Hescock, GroWave Pty Ltd
Online workshop	Yarra Valley Horticulture &	Agenda:
(All berries)	COVID-19 Impacts Online- 17 th September 2021	 Impacts on peri-urban horticulture – Dr John Parkes, Senior Medical Advisor, Dept of Health
	Audience:	- Q&A Session
	32 growers	
Webinar	Advances in automated	Agenda:
(All berries)	irrigation and irrigation	 Video walk through of automated system – Emanuele
	efficiency	Corallo, Ausberry Farmers
	Online - 23 rd September 2021	- Advances in irrigation control through remote sensing and
	Audience:	new system design – Jeremy Giddings, Agriculture Victoria
<u> </u>	10 growers	 Irrigation efficiency – Andres Jaramillo
Grower information sessions (3)	Yarra Valley Seasonal Employment Hub	Agenda:
(All berries)	27 th Sep / 29 th Sep x2	- How the hub works – Kylie Ammerlaan, YV Agribusiness
() berries)	Audience:	 Media campaign and engagement – Neredith Comrie, Market Maker PR
	Total of 27 growers over	

	Bubus CADD Creation	Agende
Online Workshop (Rubus)	Rubus SARP Grower Consultation	Agenda:
()	Online - 26th Nov 2020	Overview of SARP process and report.Review of priority diseases, insects and weeds which have
	Audience:	been identified in the report.
	14 berry growers / 2 industry associates / 2	 Review of chemicals currently available for each of the priorities.
	industry service providers / 1 researcher	- Review of chemicals with potential application for each of the priorities.
		- Review of alternative options for each priority.
		 Next steps after this meeting.
Online Workshop	Season Preparation	Agenda:
(All berries)	Online - 26th October 2020 Audience:	- Welcome, reflection and outlook for the year ahead - Clair McCrory, TAS Berry IDO, FGT.
	20 berry growers / 1 industry associate	- FGT update and current labour forecast - Peter Cornish, CEO, FGT.
		 Covid safety and on farm risk mitigation - Bron Ford, Industry Development Officer, QLD.
		 Managing and attracting labour during a pandemic season Rodney Prestia, iComply QLD.
		- Update on workplace relations and conditions - Andrew Cameron, Primary Employers Tasmania, TAS.
		 Crop protection chemicals registered for use in Tasmania - David Rumbold, NuFarm, VIC.
		- Concentrate Vs dilute spraying - Brenden Greene, NuFarm TAS.
		- Mental health - John Clark, Rural Alive and Well, TAS.
Workshops	Strategic planning and	Agenda:
(All berries)	leadership development	- Facilitator – Lauren Taylor, Taylor Made Change
	Workshop no. 1: 4th Aug 2021	- Setting up sustainable structures to support you and your team
	Workshop no. 2: 11th Aug 2021	- Being able to delegate more effectively, knowing that you business is taken care of at all levels
	Participants: 12 growers at each	 Enhancing leadership and autonomy to stop micro- managing
	workshop	 Supporting middle managers to deal effectively with every- changing staffing needs eg. Size, demographic, needs, demands etc.
Webinar	Strategic planning and	Agenda:
(All berries)	leadership development	Facilitator – Lauren Taylor, Taylor Made Change
	Webinar no. 1: 27th Aug 2021 Webinar no. 2: 3rd Sep 2021	 Setting up sustainable structures to support you and your team
	Participants:	 Being able to delegate more effectively, knowing that you business is taken care of at all levels
	54 berry growers and industry associates	 Enhancing leadership and autonomy to stop micro- managing
		 Supporting middle managers to deal effectively with every- changing staffing needs eg. Size,
		 demographic, needs, demands etc.

(Blueberries)	Campbell Town - 25th August 2021	Speakers – Melinda Simpson (NSW Berry IDO) / Kara Barry (TIA):
	Audience: 17 blueberry growers	 Results from the latest research on organic products for use on blueberry rust
	17 blueberry growers	- Farm biosecurity measures for blueberry rust
		- BBR status and general biosecurity duty
Western Australia de → 3 x Worksho → 1 x Field Day	ps (1 x all berries / 2 x strawberrie	es)
Webinar	New soil fumigant for	Agenda:
(Strawberries)	strawberry growers (Paladin®)	Overview of Paladin [®] and its potential use in WA, Zainun Binti Yusof, ENRA Kimia Sdn Bhd
	Audience:	
	3 Strawberry growers using TIF plastic	
Workshop	Farm safety and labour	Agenda:
(All berries)	options Workshop 5 th March 2021	- Overview of the new industrial manslaughter laws in WA
	Audience:	and what they mean for your farm plus support and services available to help with your farm safety obligations -
	18 berry growers and 3	Maree Gooch, Safefarms WA Executive Officer
	industry associates	 What to expect during a WorkSafe audit and common issues found by inspectors - Nigel Martin, Worksafe Senior Inspector
		 Update on the labour situation and labour options for the coming season - Melissa Denning, VegetablesWA Labour Scheme Facilitator
		 Recruitment services provided through Harvest Trail, the current labour outlook, what's happening in other states of Australia - Bernice Russo, Rural Enterprises Harvest Trail Officer
		 The role of Horticulture Innovation and grower levies in WA and opportunities for input into investment spending - Bronwyn Walsh, Horticulture Innovation Regional Extension Officer
Workshop & field	Transitioning to substrate	Agenda:
trip	26th May 2021	Speakers: Ronan Hoyle, Galuku / Anthony Yewers, Berry Sweet
(Strawberries)	Audience: 10 growers plus 2	- Benefits of moving to substrate
	IDOs	- System set up and other considerations
		- System management and support
Online workshop	Transitioning to substrate	Agenda:
(Strawberries)	(follow up online workshop)	Speakers - Ronan Hoyle, Galuku / Israel Holby, Plantlogic
	Online - 6th August 2021 Audience: 5 growers plus 2 IDOs	 Plantlogic Hi-Grow Strawberry Tabletop system inc. virtual tour of a farm in Xi'an, China to look at new pot system currently under development.
Workshop	Strawberry Quality Forum	Agenda:
(Strawberries)	Online - 14 th July 2021 Audience:	 Market update – Scott Williams, Quality Produce International
	4 strawberry berry growers / 5 market agents / 2 IDOs	 Quality assurance – Chris Hall, Total Quality Assurance Systems
		 Growing and harvest practices, and Brix testing – Anthony Lieu, Landsdale Strawberry Farm and Heavenly Strawberries)
		- Open forum / brainstorming session

Output	Description	Detail
Queensland deliverables → 6 x Workshops (→ 1 x Field Day		
Workshop/Information Session (Strawberries)	Strawberry General Meeting Caboolture – 9 th Nov 2021 Participants: 30 people – (17 growers / 13 industry)	 Agenda: Katie O'Connor and Apollo Gomez (DAF) - Update on the strawberry breeding program Bruce Waltisbuhl (Sunsuper) – update on employee superannuation changes, the new 'stapling' legislation and a future projection on superannuation percentage increases. Bartley Bauer (Qld Biosecurity) - managing pesticide residue risks in strawberry production. Guy Boyd (Rivulis) - new product range to improve irrigation practices.
Farm Tour (Strawberries)	Sweets Strawberry Runners Stanthorpe – 14th Jan 2022 Audience: 14 strawberry growers from 7 farms	 Agenda: Farm tour conducted by Wally Sweet to showcase facilities and processes and assess plant progress for the 2022 winter season. Agronomist Simon Organ from Orchard Services to answer technical questions regarding plant health.
Workshop (All berries)	Berry Industry Pre-Season Prep n Party Novotel Twin Waters Resort – 22nd February 2022 Audience: 30 berry growers	 Agenda: Session 1 – All things labour Lessons from developing a working gap year, preparing for the season (Blair Brown, Growcom) Harvest trail and incentives, Seasonal workers (PALM), Work right checks (Amy Nash, MADEC) Tips and Trick on how to attract retain and motivate your workforce (Feli - Flaglines Regional Placement Agency) cancelled (speaker got COVID day before event) Piece rate update (Rachel McKenzie, Berries Australia) Session 2 – Pest and disease (interactive hands on workshop) Chemical resistance management, introduction of new product intervene highlighting new group 19 to tool kit (Sam Adam, Nufarm) Knowing the signs and symptoms of diseases in the paddock, hands on making slides viewing pathogens under the microscope, what's involved after a sample is collected in the field (Apollo Gomez, DAF) Bugs the good and the bad. DO you know them? What traps and goodies are available for the upcoming season (Paul Jones, Bugs for Bugs)
Workshop (Strawberries)	Workshop for young agronomists and technical staff Ningi - 28th April 2022 Participants: 8 young on-farm agronomists and technical staff plus 3 speakers	 Agenda: Strawberry plant establishment, plant structure and stages of growth – Paul Jones (Bugs for Bugs) Farm tour inc. raspberry production under tunnels and strawberry varieties Questions and networking

Webinar	Neopestalotiopsis sp.	Agenda:
(Strawberries)	Online - 6th June 2022 Participants:	 Overview of what Neopestalotiopsis is and what can be done to manage the situation – Apollo Gomez, DAF
	28 growers online	 Neo-P experience from the US – Dr Natalia Peres, University of Florida
Workshop	Prep n Party Workshop and	Agenda:
(All berries)	information session	Session 1: All things Labour
	Applethorpe – 23 rd Jun 2022 Participants :	 Harvest trail incentives for sourcing labour - Linda Clutterbuck, BEST Harvest Trail
	29 Growers and industry	- Lessons from developing a working gap year - Growcom
	associates	 Fair Farms registration process and audit standard - Desda Cullearn, Growcom
		 Making peace with piece rates - Rachel McKenzie, Berries Australia
		Session 2: Field Walk
		- The Australian Strawberry Breeding Program (ASBP) team from the Department of Agriculture and Fisheries showcased the temperate variety seedling trial at the Applethorpe research facility via a field walk.
		Session 3: Pest & Disease – getting to know them
		 Disease resistance and introduction of intervene – Matthew Moyle, Nufarm
		 Signs and symptoms while doing plant and fruit inspections - Apollo Gomez, DAF
		Hands-on sessions:
		 Apollo Gomez brought the lab to the workshop so that attendees could explore common fungal diseases in strawberries, and Paul Jones from Bugs for Bugs brought insects, both good and bad, for attendees to identify up close.
		Social drinks & BBQ dinner
Workshop	Pre-QSGA AGM	Agenda:
(Strawberries)	Caboolture – 7 th Feb 2023 Participants:	Strawberry disease management - Apollo Gomez, Senior Plant Pathologist, DAF
	18 growers and industry	- Update on DAF disease management projects
	associates	- Fungicide update
		- Proposed spray schedule
		- Resistance management
		- Close up look at plant disease
		Update from the Australian Strawberry Breeding Program – Jodi Neale and Katie O'Connor, DAF:
		 Outcomes from the recently completed breeding project
		- Details of the new five-year breeding project
		- Varieties coming through the pipeline
		Industry relations update - Donna Mogg, Fair Farms Grower Engagement Officer, Growcom:
		 Industrial Relations – what you need to get done for the 2023 season
		- Fair Farms update
		Serviced Supply Chains project update – Andrew Macnish, DAF:

	r ables – Year 3 inc. extension: 1 x all berries / 2 x blueberries /	 Update on supply chain monitoring work completed to date Next steps Berries Australia update – Rachel Mackenzie, Executive Director, Berries Australia: Food safety update Hort Innovation update Berries Australia / IDO project update 1 x rubus)
Online Workshop (All berries)	Minor Use Permit and Chemical Update Workshop 1 – 25 th Feb 2021 Workshop 2 – 25 th Feb 2022 Participants: Workshop 1 – 20 berry growers and agronomists Workshop 1 – 19 berry growers and agronomists	 Agenda: Update on minor use permit applications made by Hort Innovation for each berry commodity Issues with current minor use permits and focus areas for the future Feedback on specific issues already raised General discussion
Workshop series (3) (Blueberries and rubus)	Disease resistance management and product launch workshops (3) Woolgoolga – 22nd March 2022 Macksville – 23rd March 2022 Grafton – 24th March 2022 Participants: Workshop 1 – 28 in attendance Workshop 2 – 10 in attendance Workshop 3 – 7 in attendance	Agenda: - Berry industry update and latest research results - Botrytis resistance management - Intervene fungicide product launch - 2022 product shortages update
Workshop (Blueberries and rubus)	Integrated pest and disease management in berries (Held in conjunction with PCA Conference) Coffs Harbour – 28th Mar 2022 Participants: 33 in attendance	 Agenda: Integrated pest management basics Developing an IPM strategy for your farm Practical examples on how to implement IPM on farm.
Farm tour (Next Gen delegates at PCA Conference / visiting IDOs) Field Day	Next Gen / IDO Farm Tour Coffs Harbour – 31st Mar 2022 Participants: 3 next gen agronomists / farm managers 3 IDOs (Vic / WA / Tas) Nutrient and irrigation	Agenda: - OzGroup Packhouse Tour - Costa Farm, Corindi - Aman Lehl: re-circulation project in blackberries Agenda:
(Blueberries and rubus)	management in berries	

	Woolgoolga/Corindi – 12th	- CCC blueberry research update
	May 2022	 How soil type affects nutrition
	Participants:	- Rain simulation research
	40 berry growers and	 North Coast water quality monitoring
	agronomists	- Bioreactor trials in blueberry and greenhouse veg
		 production CCC Research site results (farm walk preview)
	ia deliverables – Year 3 inc. exte	nsion: erries / 1 x blueberries / 1 x rubus)
\rightarrow SA - 1 x Works	• •	erries / 1 x blueberries / 1 x rubus)
 Vic – 1 x Field 		
Workshop	Joint agency operation	Agenda:
(All berries)	Yarra Valley	 Information session re Worksafe/Labour Hire Authority/
	Participants:	Dept of Justice and Community Safety visits to Yarra
	19 berry growers	Valley Growers
	15 berry growers	 What to expect / Q&A – Sue Archer (OHS Essentials) / Angela Atkinson
Farm walk (Strawberries)	Breeding program farm	Agenda:
	walk	- Breeding program update – Jodi Neal (QDAF)
	Wandin - 15th March 2022	- Changes to Hort Award and Piece Rates (Alan Zoch, VFF)
	Participants:	
	20 berry growers	
Grower meeting	Grower meeting and BBQ	Networking event and BBQ for berry growers in the region
(All berries)	Wandin - 15th March 2022	
	Participants:	
	26 berry growers	
Field Day (All berries)	Berry Biosecurity Field Day	Agenda:
	Coldstream - 14th Sep 2022 Participants:	 Dr Tony Gendall (La Trobe University) - Controlling Botrytis in strawberry using BioClay
	32 berry growers and industry associates	 Dr Dylan McFarlane (VSICA Research) - On farm biosecurity
		 Dr Scott Mattner (VSICA Research) - Management of soi borne disease using biofumigation
		- Dr Alex Piper and Dr Mark Blacket (Agriculture Victoria) Boosting Diagnostics for Spotted
		- Wing Drosophila and Xanthomonas fragariae
		- Dr Mike Hodda and Dan Houston (CSIRO) - Nematodes as pests and disease vectors
		 Adam Upton (Upton Agronomy) - Management of Blueberry Rust
		 Bronwyn Koll (Agribusiness Yarra Valley) - Fruit waste management for Qfly prevention
		- Shakira Johnson (AUSVEG) - iMAP Pests surveillance
		 Greg Huggins (Emerald Regional Beekeepers) - Varroa mite update
Workshop	Abuzz about native bees	Agenda:
(All berries)	workshop/forum	- Dr Julian Brown (Research Fellow, Ecosystems and
	Yarra Glen – 29 th September	Forest Sciences, Melbourne University)
	2022	- Yolanda haunch (PhD candidate, Sydney University and

	32 attendees - inc. growers and associates	- Dr Mark Hall (Ecologist and Senior Biodiversity Officer, City Greater Bendigo)
Farm Walk (Strawberries)	Temperate Breeding Program Farm Walk Wandin – 15 th March 2023 Participants: 4 growers	Agenda: Farm walk and presentation on new varieties being developed for the temperate growing regions
· · · · · · · · · · · · · · · · · · ·	QFF Information Session Wandin – 15 th March 2023 Participants: 6 growers - Year 3 inc. extension: (2 x all berries / 1 x strawberries	 Agenda: Updates from Bronwyn Kroll (QFF Regional Coordinator) and Adam Upton (Upton Agronomy) / 1 x blueberries / 1 x rubus)
> 1 x Field Day	Fairwork Commission -	Accurdes
Workshop (All berries)	Proposed Horticulture Award Changes Launceston - 9th Dec 2021 Participants:	 Agenda: Update and overview of proposed changes to Horticulture Award – Peter Cornish, FGT Q&A Session
Workshops (2) (All berries)	8 growers Safe Farming COVID Workshop Devonport – 17th Dec 2021 Sidmouth – 18th Dec 2021 Participants:	Agenda: Update on latest COVID requirements: - Vaccines for Tasmania – Andrew Cameron, Primary Employers Tasmania - COVID Safe Business Plan – Stuart Beams, Safe Farming
	6 berry growers at each workshop	 Tasmania COVID Outbreak Management – Stuart Beams, Safe Farming Tasmania Q & A Session Lunch and networking
Field Day (Strawberries)	New Strawberry Variety Field Day Berried in Tasmania – 10th Dec 2021 Participants: 8 berry growers, 2 industry associates, 2 industry service providers, 2 researchers	 Agenda: Temperate strawberry breeding program - Jodie Neal / Katie O'Connor, QDAF DIDPWE pest identification program - Ian Parr, DPIWE Intervene fungicide - Brendon Green, NuFarm Field walk to view strawberry varieties with grower evaluation BBQ held at the farm
Workshops (2) (All berries)	Hort Award WorkshopsDevonport – 9th March 2022Launceston – 10th March2022Participants:10 berry growers attendedin total	Agenda: Presentation on Hort Award – Peter Cornish, FGT Q&A Session
Workshop (Blueberries)	Blueberry Post Season Workshop	Agenda: - Welcome and update on FGT Activity (Peter Cornish, FGT)

	Campbell Town – 6 th April	- Season update (Mark Salter)
	2022 Participants:	 Update on blueberry rust containment plant (Biosecurity Tasmania)
	29 blueberry growers and industry associates	 Latest blueberry rust R&D (Michelle Buntain / Kara Barry, TIA)
	,	- Diseases in Blueberries (Stuart Doyle, AgVista)
		- Discussion
Workshops (2)	Palm Scheme Workshop	Agenda:
(All berries)	Hobart – 11th May 2022	- Steve Burdette – Palm Scheme Overview
	Devonport – 12th May 2022	- Portability arrangements
	Participants:	- Question time
	18 berry growers (Hobart) / 13 berry growers (Devonport)	
Conference activity –	Fruit Growers Tasmania	Agenda:
Workshops and webinar	Conference	Benefits of IPM Webinar - Klaas Plas (Berry Konsult)
(All berries)	Hobart - 26th May 2022	- Overview of IPM
(*********	Audience:	- How beneficial plants can help with IPM and pollination
	150 delegates	- Questions
		Labour Management – Laurie Adams (Burlington Berries)
		- Labour management under the new award provisions
		 Examples of how the new award provisions have worked in the UK
		Breeding programs at NIAB East Malling Webinar – Will Roberts (NIAB East Malling)
		 Overview of the soft fruit breeding programs at NIAM East Malling Research Station
		- New raspberry and strawberries varieties
Workshops (4) (All berries)	Safe Farming Workshop	Agenda:
(All Derries)	Southern – 3rd Aug 2022 South – 4th Aug 2022 Northwest – 31st Aug 2022 North – 1st Sep 2022 Participants : 10 (Workshop 1) 14 (Workshop 2)	 Improving work health and safety in orchards and farms, including minimum safety standards, obligations and expectations. Workplace safety and culture, attracting and retaining workers, positively influencing workers attitudes towards safety, reducing injuries and insurance costs. Electrical safety - Before you Dig / TasNetworks Mental health - Rural Alive and Well Fire reduction and burn offs - Red Hot Tips
	29 (Workshop 3)	
	19 (Workshop 4)	Workers compensation and industrial relations information.
Field Day	Pre-Season Berry Growers	Agenda:
(Strawberries / Rubus)	Field Day	- Introduction & Welcome - Mark Salter (FGT)
	Carrick - 2nd September 2022 Participants:	 Pest and Disease control in berries - Stuart Doyle (Agvista)
	38 attendees	- New chemistry in berries - Brenden Green (Nufarm)
		- Pollination and IPM - Stephen Quarrell (TIA)
		- Alternative pollinators - Jonathan Finch (TIA)
		 Alternative pollinators - Jonathan Finch (TIA) Insect pest identification and display - Michele Buntain

Webinar	Strawberry Flower Mapping	Agenda:
(Strawberries)	Webinar (Klaas Plas)	- Introduction (Mark Salter)
	Online – 20 th Sep 2022	- Flower mapping (Klaas Plas)
	Participants:	- Questions
	28 attendees	
Workshop	Blueberry Growers	Agenda:
(Blueberries)	Workshop	- Introduction - Mark Salter (FGT)
	Campbell Town - 23rd Sep 2022	- R&D update - Kara Barry and Michele Buntain (TIA)
	Participants:	 Export update, support package - Biosecurity Tas
	32 attendees	 Blueberry rust identification and prevention - Melinda Simpson (Berry IDO NSW)
		 Spray programs for blueberries and defoliation trials - Jeff Harrison (Nutrien)
		- Questions
Field Day	Berry Sprayer Field Day	Agenda:
(Blueberries / Rubus)	Hillwood – 23 rd Nov 2023	- Introduction - Mark Salter (IDO)
	Participants: 12 berry growers and	- Sprayer setup, spray drift and calibration - Dave Farmer Croplands
	industry associates	- Carrarospray demo - Stuart Farrell, Sprayer Barn
		- Croplands small sprayer demos - David Lindley, Tasmac
Field Day	Strawberry Runner Field	Agenda:
(Strawberries)	Day	- Introduction - Mark Salter (IDO)
	JCLM Farming	- Runner production techniques - Jack Beattie, JCLM
	Participants:	Farming
	7 berry growers and industry associations	- Field walk
	liverables – Year 3 inc. extens (1 x all berries / 2 x strawberries)	
Meeting and Field Day	Strawberry Growers	Agenda:
(Strawberries / All	Association meeting and	- SGAWA AGM
berries)	Field Event	 Variety tasting and National breeding program
	Bullsbrook – 22 nd October 2021	- In-field packing
	Audience:	- Strawberry growing in Tabletops (protected cropping)
	22 growers and industry	- UVC for fungal control – outback robotics
	associates	
Workshop	On-farm workshop in	Agenda:
(Strawberries)	Vietnamese	This was a collaboration between Berries Australia and
	7th April 2022	Vegetables WA – the meeting was translated and was
	Participants:	targeted at Vietnamese growers:
	19 strawberry and vegetable growers, 5 service providers,	 Covid – 19 update and response – Michael Bartholomew (VegetablesWA)
	6 staff (Vegetables WA /	 AgVisa update - Manus Stockdale (VegetablesWA)
	Berries IDO)	 Predicted wet weather and pests/diseases management Truyen Vo (VegetablesWA)
Online Workshop	Blueberry Rust	Agenda:
(Blueberries)	Online – 14 th April 2022 Participants :	 Blueberry Rust update – Dr Sonya Boughton, WA Chief Plant Biosecurity Officer

Webinar (Blueberries)	response team members, 2 interstate corporate reps, 1 University of Tasmania blueberry rust specialist WA Blueberry Rust Update Online – 3 rd May 2022	Agenda: - Blueberry Rust update – Dr Sonya Boughton, WA Chief Plant Biosecurity Officer - Question time
Field Day (Strawberries)	Strawberry GrowersAssociation of WA AGMplus Field Day1st July 2022Participants:8 WA berry growers (allberries), 6 industryassociates, 5 staff(presenters/IDOs)	Agenda: - SGWA AGM proceedings - Chilli thrip and IPM update - Sprayer demonstration - Omnidrone demonstration - Dinner (provided) - Fluorescent dye viewing (spray uniformity)
Webinar (Blueberries)	Blueberry Rust Online – 16 th August 2022 Participants: 11 WA blueberry growers 5 WA production nurseries impacted by blueberry rust	 Agenda: Overview of blueberry rust and management options (including results of trials on organic options) - Melinda Simpson, Blueberry Industry Development Officer @ NSW DPI, Managing blueberry rust on-farm and in nursery plants - Maurizio Rocchetti, Plant Supply Manager @ Costa in NSW, ICA-31 procedure for access to South Australia - Kirsten Hall, Exports Co-ordinator @ Quarantine WA
Field Walk (Strawberries)	On-farm Field Walk 17 th August 2022 Participants: 5 growers, 4 staff (2 berry IDOs, 1 QDAF breeder, 1 QDAF contractor)	Agenda: - Variety Evaluation Field Walk with Strawberry Breeder
Field Walk (All berries)	Berry Sweet Field Tour for South Metro TAFE: Jobs in berries Bullsbrook – 5 th Oct 2022 Participants: 8 TAFE horticulture students and lecturers	 Agenda: Helen Newman (Berry IDO) – overview of the different types of jobs in industry, types of training/background desired, overview of where Berry Sweet fits in industry. Lachlan Chilman (Biological Services) – the role of IPM in industry and the future of jobs in industry. Anthony Yewers (Owner – Berry Sweet) – farm tour showing the production system, technology used, future of industry, types of positions available in a business like Berry Sweet.
Field Day (Strawberries)	Supply Chain Innovations, National Breeding Program variety trial and strawberry disease Bullsbrook – 20 th Oct 2022 Participants: 3 businesses represented with 5 extra staff members present	 Agenda: Jodie Campbell – Supply chain project Apollo Gomez – strawberry disease issues Jodi Neal – Australian breeding program variety trial (field walk with growers) Visited each grower individually to discuss both

Output	Description	Detail
Webinar (Strawberries)	Strawberry disease and resistance managementOnline – 10th August 2021Audience:39 participants:4 x Qld growers/industry reps10 x Tas growers/industry reps8 x Vic growers/industry reps4 x WA growers/industry reps5 x service providers3 x Qld DAF personnel	 Agenda: Grey mould, powdery mildew and gnomoniopsis and how to recognize and avoid fungicide resistance – Apollo Gomez, DAF Qld Context for summer growing regions – Michael Gangi, EE Muir and Sons Victoria
Webinar (All berries)	DIY Research on farm Online – 23 rd August 2021 Audience: 30 berry growers	Agenda: - DIY research trials on farm - Dr Sophie Parkes, NSW DPI - R&D Incentives, RDTI
Webinar (All berries)	Understanding piecework agreements Online – 12 th August 2021 Audience: 39 attendees (32 berry growers plus 7 industry reps)	Agenda:Donna Mogg presented the following agenda items:- The horticultural award explained- Setting the piece- An average competent worker explored- Loading and the formula with examples- Award provisions- What if new workers cannot meet the rate- Worked scenarios and questions
Webinar (Blueberries)	Blueberry rust in Victoria Online – 30 th September 2021 Audience: 17 blueberry growers	Agenda: - Latest info from AgVic - Identification - Management/hygiene – what to do now - Options for organic growers - ICA-31
Webinar (All berries)	Understanding piecework agreements Online – 30 th September 2021 Audience: 35 attendees	Agenda:Donna Mogg presented the following agenda items:-The horticultural award explained-Setting the pieceLoading and the formula with examplesWhat if new workers cannot meet the rateWorked scenarios and questions
Webinar (All berries)	Understanding the new piecework provisions Webinar no. 1: 3rd March 2022 Webinar no. 2: 8th March 2022 Audience: 44 growers over two events	Agenda: Rachel Mackenzie - overview of the new piece rate provisions which come into force on 28th April 2022.

Output summary – BerryQuest 2022 Program and Field Walk

Output	Description	Detail
Output BerryQuest International 2022 – Program and Field Walk	The IDO/Comms project team was heavily involved in the planning of the event, with the IDOs developing the majority of the program and our Communications Manager taking care of all print and electronic promotional material. The program was extremely well received by delegates and our Conference Planning team have been praised for an exceptional array of interesting speakers and highly relevant and informative topics. This can be attributed to our IDOs having a good grasp on what growers and the broader industry are particularly interested in which would benefit their on-farm production methods and business. The Farm Tour component of the conference was held on the final day with over 140 people participating. One long and one shorter tour each visited a combination of three locations: - Queensland Berries (Rubus production / Seasonal workers infrastructure) – Richard McGruddy and the Queensland Berries Team - Bugs for Bugs (production of beneficial insects) – Paul Jones and team - Taste n See (table top strawberry production) – Laura Wells, Dave Fairweather and Taste n See team Despite the farms being a long drive from Sea World, feedback has been extremely positive with	Detail The recordings and/or presentations of speakers (with approval) were shared with all delegates post conference. https://mailchi.mp/bf809a7d1a95/bqi22-sept-22- videos?e=d16f84f562 Feedback on program of speakers from post conference survey: How satisfied were you with the speakers at BQI22? respondents who attended the speaker sessions were 'very satisfied' or 'satisfied' with the speakers. Feedback on Farm Tour: How satisfied were you with the farm tours at BQI22? More than of 92% of respondents who went on a Farm Tour were 'very satisfied' or 'satisfied'.
	 Taste n See (table top strawberry production) – Laura Wells, Dave Fairweather and Taste n See team Despite the farms being a long drive from Sea World, feedback 	0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 103% respondents who went on a Farm Tour were 'very

Output summary – Grower visits and project partner meetings

YEAR 1			
Regional IDO	Grower visits/ interactions	Industry Partner meetings	COVID-19 Specific Meetings
Queensland	64	19	49

New South Wales	27	35	20
Victoria/South Aust	23	38	38
Tasmania	13	28	28
Western Australia	15	5	20
YEAR 2			
Regional IDO	Grower visits/ interactions	Industry Partner meetings	COVID-19 Specific Meetings
Queensland	86	43	22
New South Wales	56	104	5
Victoria/South Aust	48	102	31
Tasmania	63	71	4
Western Australia	71	50	0
YEAR 3 inc. extension			
Regional IDO	Grower visits/ interactions	Industry Partner meetings	COVID-19 Specific Meetings
Queensland	61	40	6
New South Wales	41	79	0
Victoria/South Aust	45	186	21
Tasmania	64	46	0
Western Australia	110	27	2

Industry coordination and engagement, project management and reporting

A network of five Industry Development Officers (IDOs) based in each major growing state bring areas of specific technical expertise to the role. Each IDO is supported by a recognised local industry body or service provider. IDOs are located in Queensland, Victoria (also covering SA), New South Wales, Tasmania and Western Australia. The following table outlines contributors to the project since inception including areas of expertise:

Management/Administration		-	-
Position	Name	Organisation	Location
Project Leader	Rachel Mackenzie	Berries Australia	Brisbane, Qld
Project Manager	Jennifer Rowling	Berries Australia	Brisbane, Qld
Project Coordinator	Wendy Morris	Berries Australia	Brisbane, Qld
Project Team	·		
Position and Expertise	Name	Organisation	Location
Industry Development Officer - NSW (Blueberries/Pollination/Chemical/ Next Gen)	Melinda Simpson (Sep 2019 to Jan 2023) Position currently vacant.	NSW Dept of Primary Industries (NSW DPI)	Wollongbar, NSW
Industry Development Officer - VIC & SA (Strawberries/Biosecurity/Pest & Disease)	Angela Atkinson (Sep 2019 to current)	Vic Strawberry Industry Development Committee (VSIDC)	Wandin, Vic
Industry Development Officer - QLD (Strawberries)	Bron Ford (Sep 2019 to Nov 2020) Suzette Argent (Dec 2020 to Mar 2022) Jen Rowling (temp/part-time – Mar 2020 to current)	Qld Strawberry Growers Association (QSGA)	Caboolture, Qld
Industry Development Officer - TAS (Rubus)	Claire McCrory (Sep 2019 to Dec 2020) Celeste Cook (May 2021 – Aug 2021) Mark Salter	Fruit Growers Tasmania Inc (FGT)	ТВС

	(Sep 2021 to current)		
Industry Development Officer - WA (Strawberries)	Aileen Reid - part time (Sep 2021 to current) Katie Dunne (Mar 2020 to Aug 2020) Helen Newman (Dec 2020 to current)	Agricultural Produce Commission (APC)	Perth, WA
Communications Specialist	Jane Richter	Teres Communication	Glasshouse Mts, Qld
Needs Analysis, MERI framework and mid-term evaluation	Emily Tee	RMCG	Melbourne, Vic

Each IDO is responsible for developing networks with growers in their state and designing appropriate extension mechanisms (the how). They are are supported by other IDOs with relevant technical knowledge (the what) to ensure provision of the best technical information.

The project team meets regularly to review workplans, discuss ideas, seek technical information where needed, coordinate content for Australian Berry Journal and generally maintain a strong and supportive project team culture.

Output	Description	Detail
IDO project team meetings	Held monthly	Workplans and knowledge transfer activities
IDO project team meetings inc. Comms Manager	Held monthly	Print and digital resources including content for the Australian Berry Journal. IDOs are responsible for compiling and/or sourcing a minimum of 4 relevant articles per edition.
Annual project team	In person - Melbourne	Objectives:
meetings	6 th – 7 th Nov 2019	- Establishment of project team working culture
	Participants:	and processes
	 Rachel Mackenzie Jen Rowling 	 Clear understanding of the project objectives and deliverables
	- Vic Szabo - Aileen Reid, WA	 Streamline of project management and reporting processes
	- Angela Atkinson, VIC	 Understanding of project monitoring and evaluation plan
	- Bron Ford, QLD	- Development of team workplan
	- Claire McCrory, TAS	Agenda:
	Jane Richter, CommsMelinda Simpson, NSW	 Program overview and expectations – Bianca Cairns, Hort Innovation
	 Bianca Cairns, Hort Innovation Brad Mills, Hort Innovation 	 Program plan and monitoring and evaluation plan / Needs Analysis / Reporting, monitoring and gearing up for workplan – Clinton Muller, RMCG
	Clinton Muller, RMCGCJ Wilkens, RMCG	 Communications strategy and activities – Jane Richter
		 Facilitated team building activity – Cynthia Mahoney, Cynthia Mahoney & Associates
		 Facilitated workplan development – Clinton Muller, RMCG
•	Online workshop	Agenda:
	6 th Nov 2020	- Welcome and introductions, Rachel Mackenzie
	Participants:	- Mid-term evaluation – Emily Tee, RMCG
	- Rachel Mackenzie	- M&E Discussion – Jane Wightman, Hort
	- Jen Rowling	Innovation
	- Aileen Reid, WA	- Communications update – Jane Richter
	 Helen Newman, WA Angela Atkinson, VIC 	 Year 2 workplan development – Jen Rowling and IDOs

- Bron Ford, QLD	- Facilitated team building activity – Cynthia
- Claire McCrory, TAS	Mahoney, Cynthia Mahoney & Associates
- Melinda Simpson, NSW	
- Jane Richter, Comms	
 Jane Wightman (Hort Innovation) 	
- Emily Tee (RMCG)	
- Cynthia Mahoney (Cynthia Mahoney & Assoc)	
In Person - Yarra Valley	Agenda:
6 th May 2021	- Welcome and introductions
Participants:	- Needs analysis / mid-term evaluation review
- Rachel Mackenzie	- Methods of delivery
- Jen Rowling	- Communications update
- Wendy Morris	- Professional development
- Aileen Reid, WA	- BerryQuest 2022 program planning
- Helen Newman, WA	
- Angela Atkinson, VIC	
- Suzette Argent, QLD	
- Celeste Cook, TAS	
- Melinda Simpson, NSW	
- Jane Richter (via Zoom)	
In Person – Melbourne	Objectives:
16 th November 2022	- Review of project team communication styles,
Participants:	working culture and above/below line
- Rachel Mackenzie	behaviours
- Wendy Morris	 Provide input into the Extension Strategy Co- Design process
- Jen Rowling	Design process
- Aileen Reid, WA	- Development of Year 4 project workplan
- Helen Newman, WA	Agenda:
- Angela Atkinson, VIC/SA	 Why are we here? Overview of the plan for the day
- Mark Salter, TAS	- Team development workshop, Cynthia Mahoney
 Melinda Simpson, NSW 	 Project extension strategy: Desired outcomes
- Jane Richter, Comms	 Project extension strategy: Co-design template
- Jane Wightman, Hort	 Hort Innovation's role in extension strategy co- design Next steps including development of Year 4
Innovation	

Outcomes

The project was continuously monitored and evaluated by the project team to ensure progress of activities and outputs towards the required deliverables and in accordance with the program logic outlined in the Monitoring and Evaluation Plan. Annual planning cycles provided flexibility in the development of workplans to ensure that the project continued to meet the needs of the Australian berry industry. This flexibility was particularly important given that COVID-19 brought with it a unique set of challenges for growers, the industry as a whole and delivery of the project.

The COVID-19 pandemic had a huge influence on knowledge transfer. The delivery of information around R&D, innovation and technology, pest and disease and other technical topics was limited for a period of time. This was not just due to the inability to run in-person activities or conduct farm visits as a result of lockdowns, border closures and social distancing rules. There was also the need for the project team to respond to the crisis by focusing on helping growers navigate the complex health requirements, supply chain issues and severe labour shortages. Knowledge transfer continued in the form of the Journal, The Burst e-Newsletter and email updates from IDOs to growers, but it should be acknowledged that delivery of this project as originally intended was significantly impacted by the pandemic.

The project outcomes (1 - 3 years) within the sphere of influence and measurement of the project timeframe were identified as:

- 1. Improved capacity and awareness of berry industry research, innovation and technology
- 2. Increased adoption of berry industry innovation and technology through changes to on-farm decision-making and practices
- 3. Increased opportunities for information exchange, networking and learning between growers and other industry members.

The evidence associated with achievement of each of these outcomes was gathered through a number of sources including:

- Monthly (minimum) workplan meetings with the project team
- Annual project review meetings with the project team
- Biannual project reference group meetings
- Mid-term evaluation conducted by RMCG
- Participation and engagement levels in industry activities
- Feedback received from in-person and online activities (both formal and informal)
- Extension strategy survey and review
- Industry practice change and adoption.

Outcome summary

Outcome	Alignment to fund outcome, strategy and KPI	Description and evidence
Improved capacity and awareness of berry industry research innovation and technology	Strawberry SIP (2017-2021) Outcome 3: Greater skills, capacity and knowledge in the industry	The communication resources have been widely acknowledged as highly informative, timely and relevant across all berry categories. This is evidenced through the continual increase in distribution and a consistent above average open rate of e-Newsletter, The Burst. Additional resources such as fact sheets, case studies and posters have also been valuable for those who have been unable to attend or participate in events and activities. The need to move face-to-face knowledge transfer activities to online platforms has seen a significant improvement in the capacity of the industry to access information via these channels. Participant numbers for online workshops and webinars remains high, allowing growers to information without taking time away from the farm.

		Face to face workshops have increased following lifting of COVID restrictions and we have seen a large number of growers embracing the opportunity to attend. This was significantly evident at BerryQuest 2022, which saw 495 delegates attend – an increase of 20% from the previous event held in 2018. Translation of articles and the introduction of translated workshops in WA have helped to build the capacity of non-English speaking grower communities.
Increase adoption of berry industry innovation and technology through changes to on-farm decision-making and	<i>Strawberry SIP (2017- 2021) Outcome 3:</i> Greater skills, capacity, and knowledge in the industry	Increased adoption of research and changes to on-farm decision making and practices has been observed to a degree, although we can expect that this level of change would be reduced in comparison to a three-year project that has NOT been affected by a pandemic.
practices		The majority of on-farm practice change has occurred in the area of on-farm health and safety practices, and changes to labour acquisition and retention, with growers having to adjust to the restrictions limiting access to labour as a result of the pandemic.
		Increases in adoption have also been observed in the following areas:
		 Increasing interest in protected cropping including transitions to tabletop and/or tunnel production
		 Increased adoption of new varieties through Australian Breeding Program
		- Improved on-farm biosecurity management
		 Increased interest in accessing or learning more about export opportunities, as a result of the Joint Berry Industry Export Trade Development project (MT20004)
		 Improved understanding of chemical resistance issues through knowledge transfer activities and involvement of industry in SARP review process.
Increased opportunities for information exchange, networking and learning between growers and other industry members	Raspberry and Blackberry SIP (2017-2021) Outcome 4: By 2021, at least 90 percent of growers and other firms involved in raspberry and blackberry value chains will be directly engaged with and value national industry services Blueberry SIP (2018-2022)	Attendance numbers at in person workshops, field days and other networking opportunities following the pandemic indicates that growers are keen to liaise with fellow growers and industry associates, and increase participation in knowledge transfer activities which will provide benefit for on-farm and business management. This is clearly evident in the strong attendance numbers at BerryQuest in July 2022 and the response to increase in person activities being delivered by the project
	<i>Outcome 2:</i> By 2022, there will be strong engagement and communication with	team following easing of COVID restrictions. Feedback from workshop participants (both formal and informal) provides a good indication that growers participating in these activities continue to increase their knowledge levels

practices and decision making.		blueberry growers and industry stakeholders	across a range of topics, and therefore are more likely to make changes to on-farm practices and decision making.
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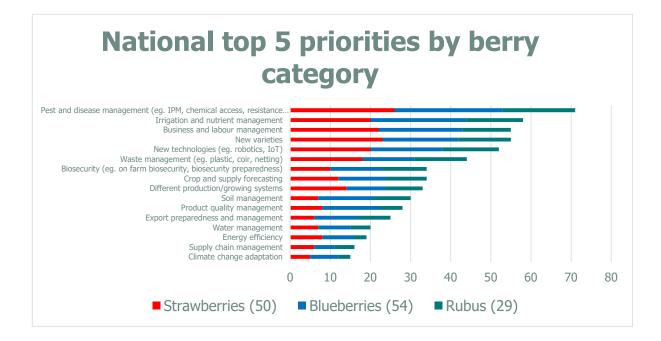
Extension Strategy survey

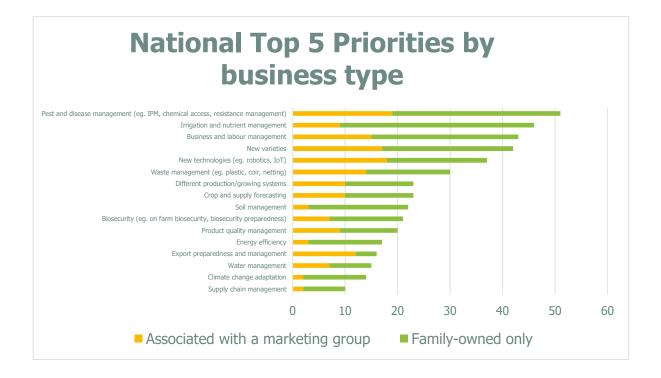
A survey was distributed to growers and industry stakeholders in January 2023 to identify any gaps in information delivery and variances in priorities and knowledge transfer preferences across commodities, regions and industry segments. The survey was part of the extension strategy and co-design process with Hort Innovation for the development of the next iteration of industry development and communications project, but it also provided valuable information about how this project has been received by industry and potential gaps in information delivery which will become the focus going forward.

The breakdown of the commodities, regions and segmentation for the purpose of the survey:

Commodities	Blueberry	
	Strawberry	
	Raspberry and Blackberry	
	Combination of berries	
Regions	Queensland	
	New South Wales	
	Victoria	
	South Australia	
	Tasmania	
	Western Australia	
Segmentation	Business type:	
	 Operate as part of a marketing group 	
	 Operate as an independent family business 	
	Have an agritourism component	
	Grow certified organic berries	
	Production method:	
	Substrate production	
	In-ground production	
	Combination of substrate and inground	

The following graphs provide insight into the priorities of the industry going forward:





То	Top 5 Priorities by State					
	QLD	VIC	NSW	TAS	SA	WA
1	Business/labour management	Pest/disease management	Pest/disease management	Business/labour management	Pest/disease management	New technology
2	Pest/disease management	Irrigation/nutrition management	Irrigation/nutrition management	Irrigation/nutrition management	Irrigation/nutrition management	New varieties
3	New varieties	New varieties	New varieties New technology	Pest/disease management	New varieties	Irrigation/nutrition management
4	Irrigation/nutrition management	New technology	Waste management	Soil management	Business / labour management	Pest/disease management
5	New technology	Business/labour management Waste management	Different production systems Product quality management	Waste management Biosecurity	Waste management	Business/labour management
			Export			

The importance of response

The COVID-19 pandemic was not the only crisis affecting the industry over the last three years.

The detection of Varroa mite in NSW created many challenges for the NSW berry IDO plus our Victorian IDO who is our biosecurity specialist. Melinda Simpson (NSW IDO) was very heavily involved in the eradication response with the NSW state government, and both she and Angela Atkinson (Vic IDO) spent many hours participating in Varroa response meetings. This has resulted in less time spent on the IDO/Comms project but is vitally important for the berry industry, particularly in the region of the incursion but also to ensure that our team are up to date on all activity and outcomes to be able to inform and reassure the broader berry industry accurately and effectively.

Likewise in WA, the detection of blueberry rust took up a considerable amount of time for our WA IDOs, including extensive meetings and liaison with key industry stakeholders, blueberry rust experts and the DPIRD incident management team. With early notification, Helen Newman was able to coordinate an informative webinar for industry with DPIRD explaining the incident, the geographical extent of the pest and some of the options for how the incident may proceed. Industry stakeholders and blueberry rust experts also spoke about their experiences with rust and what they thought would be the logical steps and outcomes from the incident. DPIRD were then able to use this and other information that the IDO had gathered from industry to inform the pathway they took in the response. This method of involving industry in the conversation early was well regarded by both industry and DPIRD. Follow up webinars and information sessions kept growers and industry well informed of new rules and on-farm practices associated with ICA-31 and general management options.

Deviations from the project to participate in the response to biosecurity issues affecting the industry need to factored into future iterations of the project. Whilst this may take time away from core deliverables of the project, it is vitally important that our IDOs play a role where possible to be able to communicate accurate information in a timely fashion and ensure that any on-farm practices to manage situations such as the Varroa incursion can be effectively rolled-out across affected regions if required.

Monitoring and evaluation

The effectiveness, relevance, process appropriateness and efficacy of the project methodology was evaluated through internal monitoring by the project team throughout the life of the project as a means of ensuring continuous improvement. An independent mid-term evaluation was conducted by RMCG, providing an informative checkpoint in the project delivery. The report reflects on the initial lessons and experiences of the project for both the project team and Hort Innovation as the funding provider. The Mid-Term Evaluation report is attached as Appendix 2 - MT18020 Mid Term Evaluation.

An additional survey of the industry was conducted as part of the extension strategy and co-design process for the next iteration of the project, which gave us additional insight into gaps in knowledge transfer, preferred methods of information delivery and what the focus should be for the next project.

Key Evaluation Questions

Key Evaluation Question	Project performance	Continuous improvement opportunities		
Effectiveness				
1. To what extent has the project achieved its expected outcomes?	Despite the impact of COVID-19, the team have been successful in exceeding targets for delivery of knowledge transfer activities. By converting workshops to online platforms, engagement with growers was able to continue until such time as restrictions eased and face to face activity was able to resume. Participant feedback from workshops delivered prior to and since easing of restrictions demonstrate an improved knowledge and understanding of the topics covered. Knowledge transfer continued unabated via the Journal and the Burst e- Newsletter and growers have acknowledged the value of these resources in receiving up to date information on berry industry R&D, technical information and other relevant news including COVID. The project contributed significantly to building the capacity to readily implement on-farm health plans as required during the pandemic. Growers and industry stakeholders acknowledged the value of the health plan templates provided and the guidance they received from the IDOs and via the communication platforms, ensuring they could meet WorkSafe health requirements. Feedback from industry including the peak industry bodies of SAI, ABGA and RABA have reinforced the value of the project in building a cohesive industry, bringing the three berry commodities together. It is clear that many growers would not have had access to the timely and relevant information regarding COVID restrictions without the formation of Berries Australia and the IDO/Comms project.	Through the extension strategy and project co-design process for the next iteration of the project, five key focus areas have been identified which will allow the project team to return focus to the strategic research and innovation needs of the industry. Refer Outcomes section of this report for priorities identified. A broader range of knowledge transfer delivery options can now be utilized as a result of the move to online platforms during the pandemic. With information on preferred delivery methods collected as part of the extension strategy survey, IDOs will be able to customize knowledge transfer activities to achieve the best engagement with growers and stakeholders.		

However, the communication of R&D outputs was put on hold for a period of time to allow producers to focus on dealing with the impact that the pandemic was having on their businesses. As restrictions eased, focus gradually turned back to R&D and technical knowledge transfer activity but there has been a significant gap in delivery experienced.	
The needs analysis compiled at the beginning of the project highlighted the R&D needs of the different berry categories in the areas of production, markets and business operations. It also considered industry profiles and market segments ie type of business operation and the communication and extension activities most applicable for engagement with each segment. This has proved to be a valuable resource for the project team and the information has been updated during the extension strategy survey for the next iteration of the project. Regular team meetings also help with identification and confirmation of industry needs. It has been well acknowledged through both the mid-term evaluation and the extension strategy survey that the communication needs of the industry have been well met. In the most recent survey, the Journal was acknowledged as the preferred method for accessing information and helping to keep them up to date on whats happening across the industry. Both producers and researchers have acknowledged the value in being able to read articles across all the berry categories within the Journal. The Burst eNewsletter has been a valuable resource for delivering timely information, particularly during the COVID pandemic. The volume of information included in the enews has	The project team will utilize the results of the extension strategy survey to focus on the top 5 priority areas for knowledge transfer in the next iteration of the project.
but the ability to jump to relevant	
Both the mid-term and extension strategy surveys highlighted that growers are well connected with the project through the communication products (Journal and eNews).	Challenges have been faced in maintaining continuity of project staff. There has been a relatively high staff turnover in Qld and Tas due to issues with regional delivery partners. This has
	time to allow producers to focus on dealing with the impact that the pandemic was having on their businesses. As restrictions eased, focus gradually turned back to R&D and technical knowledge transfer activity but there has been a significant gap in delivery experienced. The needs analysis compiled at the beginning of the project highlighted the R&D needs of the different berry categories in the areas of production, markets and business operations. It also considered industry profiles and market segments ie type of business operation activities most applicable for engagement with each segment. This has proved to be a valuable resource for the project team and the information has been updated during the extension strategy survey for the next iteration of the project. Regular team meetings also help with identification and confirmation of industry needs. It has been well acknowledged through both the mid-term evaluation and the extension strategy survey that the communication needs of the industry have been well met. In the most recent survey, the Journal was acknowledged as the preferred method for accessing information and helping to keep them up to date on whats happening across the industry. Both producers and researchers have acknowledged the value in being able to read articles across all the berry categories within the Journal. The Burst eNewsletter has been a valuable resource for delivering timely information, particularly during the COVID pandemic. The volume of information included in the enews has proved a little overwhelming for some, but the ability to jump to relevant industry news has been well received. Both the mid-term and extension strategy surveys highlighted that growers are well connected with the project through the communication products (Journal and

	increased considerably as a result of COVID. Growers have acknowledged that having a connection with an IDO through previous projects has supported their understanding and engagement with the current project. For incoming IDOs, it takes time to build trust and establish networks, however the response to COVID contributed significantly towards engaging with and building trust with growers across the board.	role in these states. Focus on staff recruitment and retention will need to occur in the next project.
4. To what extent were engagement processes appropriate to the target audiences of the project?	The mid-term evaluation highlighted the challenge of engaging with CALD producers such as Vietnamese growers in WA and Sikh growers in NSW. The IDOs in both these states have made big improvements in engagement with these groups through translated articles in the Journal, posters and other information resources, and running translated knowledge transfer activities. Continuation of the progress made with these groups is very important and will be a priority in the next project. A need to improve engagement with large corporate producers was also highlighted in the mid-term review. The team is currently engaged with these groups through various mechanisms such as the Berries Australia and PIB boards and committees, the Project Reference Group, through communication products and through individual relationships. Participation in the planning and delivery of BerryQuest 2022 also played a role in increasing contact with the larger corporate entities. Focus going forward will be on ensuring that the correct points of contact within these organizations are identified and relationships built to ensure that the project continues to meet their needs.	Regional survey results highlighting the preferred methods of knowledge transfer activities will be used for development of regionally specific/segmented workplans.
Efficiency		
5. What efforts did the project make to improve efficiency?	The design of the project as a "cross berry" industry development project has been acknowledged as efficient and "value for money". Having one industry development project servicing the three berry commodities has provided key benefits in the form of cross pollination of ideas and innovation, and the ability to access information on all the berry sectors through the same communication platforms.	Maintain and refine communication platforms such as the website for ease of access to resources, news and other important industry information.
	Efficiencies have been gained by the project team through such things as: - Shared templates eg. Event feedback	

forms/COVID health plans etc	
 The use of a shared project management platform for production of the Journal ie. Monday.com 	
 Delivery of knowledge transfer activities via online platforms such as Zoom 	
 Collaboration on deliverables such as national webinars 	
- Support of SARP reviews	
 Team collaboration on extension strategy and co-design process for next project 	

Recommendations

The following list of recommendations is based on those identified from the mid-term review which remain relevant, plus additional suggestions put forward by the project team:

Gov	/ernance		
1	Continuation of existing project management structure ie. centralised national project coordination and reporting, and Industry Development Officers with thematic and geographic leadership roles.		
2	Review sub-contracting processes and agreements. Identify mechanisms to support the retention of skilled staff including clarity of employment arrangements, appropriate remuneration and access to career development opportunities		
3	Continue with annual strategic project team meetings to review industry priorities, collaborate on knowledge transfer activities to improve efficiencies and in regards to information delivery methods.		
4	Review membership and terms of reference of Project Reference Group. Provide clarity on the Groups' role and purpose and its engagement in project direction.		
5	Strengthen project connections to berry category levy paid research and development projects. Ensure any international research and development information is relevant and aligned with Australian industry context.		
	Project content		
6	Explore synergies for greater alignment between policy issues and research and development solutions and opportunities to ensure project delivery remains aligned to Hort Innovation investment scope.		
7	Focus attention on the four priority areas as identified from the Extension Strategy Survey for efficiency in knowledge transfer:		
	1. Pest and disease management		
	2. Irrigation and nutrient management		
	3. Business and labour management		
	4. New technology and robotics		
8	Communication outputs, in particular the Burst enewsletter, should continue to be informed by strategic and emerging needs.		
9	Refine Berries Australia website to ensure efficiency and a user friendly platform for access to all resources produced through the project:		
	 Design and build an online reference library to house all resources generated by the project as well as relevant factsheets, webinar recordings and reports which are useful for berry growers. 		
	- Provide a mechanism for IDO's to submit new resources directly to the library.		
	- Ensure that the library is searchable and provide Search access on the Home page of the website		
	Engagement		
10	Capitalise on post COVID interest from stakeholders for more face-to-face activities and incorporate the feedback acquired through the extension strategy process regarding preferred methods of delivery according to		

	region and /or industry segmentation for strengthened engagement. Ensure face-to-face activities are applied where appropriate and safe, whilst gaining efficiencies and new interest in the use of online engagement with targeted events (webinars, zoom). The suitability of engagement platform should be determined by content and desired audience reach.
11	Facilitate engagement as aligned to market segmentation of growers (e.g. corporate producers, midlarge producers, small / agri-tourism, culturally and linguistically diverse (CALD) producers) when developing and delivering communication and extension activities, noting the diversity across the berry categories and preferred method of engagement.
12	Continue to develop strategies to increase engagement with culturally and linguistically diverse (CALD) producers that are tailored to cultural context, berry category and production region. A budget for translation activities may need to be considered.
13	As the preferred method of information delivery, continue the Australian Berry Journal in its current format: approximately 108-120 pages of content, produced as both digital and print versions and timed in line with the change in seasons.
14	Continue with a monthly e-newsletter format with a focus on information that matches the key factors identified, time critical and high business impact potential.
15	Carry out a short survey of existing newsletter recipients to gain further specific feedback about the content, format and timeliness of information for inclusion in The Burst and update accordingly. Repeat this feedback loop at least once during the new project.
16	Ensure equitable representation and participation across berry industries and geographies. This is particularly pertinent for the growth in the rubus sector. Taking into consideration the limited R&D activity occurring in Australia for the rubus industry, source international news and information that may be of benefit to Australian rubus producers.
17	Strengthen engagement with berry sector researchers and industry stakeholders to support knowledge exchange opportunities across the industries.
18	Build on the success of BerryQuest International 2022 for the next conference (Feb 2025) with the IDOs again playing a major role in the development of the program and off-site tours.
	Strategic emerging issues – funding
19	Hort Innovation and the Strategic Investment Advisory Panel to ensure timely future investment consideration of industry development projects. Timely consideration and planning facilitates continuity of services and minimises disruption to levy payers

Intellectual property

No project IP or commercialisation to report.